



Community Conversation: Shelter & Rescue Support Monday, April 11, 2022

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Past Recordings on Maddie's Pet Forum:

- <https://forum.maddiesfund.org/communityconversations>

This Meeting's Recording:

- This Meeting's Recording on Maddie's Pet Forum:
<https://maddies.fund/ShelterRescueSupportCall41122>
- Maddie's Fund Box Link to Recording File:
<https://maddiesfund.box.com/s/l8bf0kdw4dz63dbfibo6ipxo5gbdyvh0>

Monday Meeting Registration Link (for shelter staff and committed volunteers)

- https://maddies.fund/Register_ShelterRescueSupport
- https://us02web.zoom.us/meeting/register/tZUqc-6spj0jHtES3GWxrpaG6L3HcbMh_dCu

Friday Meeting Registration Page

- https://maddies.fund/Register_AWLeadershipRoundup
- <https://us02web.zoom.us/meeting/register/tZEud-2orzMrHtLTuNo0GbrSNeCQIQkdWKAp>

158 Attendees

Agenda

- **Host:** Bobby Mann, Chief Programs Officer, Humane Rescue Alliance (HRA)
bmann@humanerescuealliance.org
- **Guest Co-Host:** Michele Figueroa, Director of Internal Operations at Pima Animal Care Center (PACC)

Question of the Day: What flower would you be if you awoke as a flower one day? and why?

- **National Updates:**
 - Maddie's® Million Pet Challenge 4-part Webcast Series: The Future Is Four: The Right Care in the Right Place at the Right Time to the Right Outcome, will help with decision fatigue, streamlining tasks, humane housing and more. The series begins Tuesday, April 12 at 12:00 PM PT / 3:00 PM ET. Register once for all four webcasts.



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https://maddiesfund-org.zoom.us/webinar/register/WN_9UHVkuKcQbumXhwr-Y9puw

- Tomorrow: April 12, 2022 - The Right Place; Drs. Cindy Karsten and Chumkee Aziz will guide you through the framework that allows you to remove decision fatigue and get animals where they need to be—or help them right where they are.
https://maddiesfund-org.zoom.us/webinar/register/WN_9UHVkuKcQbumXhwr-Y9puw
- Join the We Foster Challenge Huddles every Wednesday this month, we will be huddling about different fostering practices. You only have to register once to access all four Huddles live or on-demand. Each Huddle is 60 minutes and will be held at 11:00 AM PT/2:00 PM ET. Register now and view the line-up.
<https://www.maddiesfund.org/we-foster-challenge-huddles.htm>
- The California Animal Welfare Funders Collaborative (CAWFC) is accepting grant applications now through today, 4/11/22. <https://www.foundanimals.org/cawfc/>
- ASPCAPro roundtable: Behavior Support for Long-Stay Shelter Cats and Dogs
<https://www.aspcapro.org/training/webinar/shelter-behavior-roundtable-behavior-support-long-stay-shelter-cats-and-dogs>
- EveryCat Health Symposium: <https://reg.conferences.dce.ufl.edu/Basic/1400084944>
- Maddie's Fund Monthly Giveaways! Enter here for a chance to win CA\$H in a random drawing. Open to all who are watching live or on-demand! Be sure to enter each week you attend! <https://www.maddiesfund.org/monday-community-conversations-apr22-giveaway.htm>
- Morning all! Best Friends National Conference July 7-9th. Early bird registration ends April 30th. Thanks to generous support provided by Petco Love and Maddie's Fund, there are scholarships available. <https://bestfriends.org/events/best-friends-national-conference/register>

Session One: Bringing People In: Making Connections to Save More Lives

We hear all the time that “people are the solution,” but what does that look like in your day-to-day work? Every touchpoint with people gives us the opportunity to make a connection that will result in better outcomes for the humans and animals in our community. Our foster caregivers,



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volunteers, and adopters have already raised their hand to offer us their support, but how can we ensure that they resonate with their “why” and continue to be involved and inspired? By including these community members in innovative ways, we can make life better for people and their pets, moving us closer to a time when animal services entities and the community work together to save lives and keep families together. In this presentation, we’ll talk about out-of-the-box ways to keep volunteers, foster caregivers, adopters, and the general community engaged with your work.

- Jess Roper, National Operations Support Specialist, Best Friends Animal Society, JessR@BestFriends.org
- Christine Colvin, National Community Engagement Coordinator, Best Friends Animal Society CColvin@BestFriends.org

Resources:

- <https://trello.com/>
- <https://www.avochato.com/>
- Jess Roper tells us how BFAS is using Avochato to send text alerts to fosters and volunteers <https://youtu.be/QKWOAax1w9w>

CHAT SESSION

10:53:19 From Amber Freiwald, Maddie's to Everyone:

Hi everyone! if you're new to this call let us know who you are and where you're from 😊

10:53:49 From Tracy Hanson to Everyone:

First time making a live call! I'm Tracy and am a board member of a feline rescue group in Central Minnesota

10:54:48 From Amber Freiwald, Maddie's to Everyone:

Welcome Tracy!

10:57:29 From Alison Gibson (she/her) to Everyone:

Tulip - because they are beautiful and close at night 😊

10:57:36 From Amber Freiwald, Maddie's to Everyone:

Question of the Day: What flower would you be if you awoke as a flower one day? and why?

10:57:54 From Jess Roper to Everyone:

I was also thinking tulip, I love how they come out so early

10:57:58 From Ashley Rodriguez to Everyone:

White Lily, a family favorite flower that we use to honor those who have left this earth.

10:57:58 From Nancy Cullins to Everyone:

Daffodil because they signal spring has sprung



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- 10:58:02 From Amanda Gray to Everyone:
Poppy because that is my cat's name!
- 10:58:17 From Kirsten Lindsay to Everyone:
a forget me not - because they are little and blue and delicate
- 10:58:52 From kay stout to Everyone:
African Violet - - My Mom's favorite
- 10:58:57 From Tracy Brad to Everyone:
Pansy. My grandma grew them when I was little and they're surprisingly resilient.
- 10:59:00 From Mary Flores to Everyone:
I'd like to be a red rose... because I like them...
- 10:59:25 From Christine Colvin to Everyone:
My favorite flowers are peonies so it'd be tough not to want to be that - BUT, specifically I'd like to be a Disneyland Rose...at Disneyland!
- 10:59:29 From Dina Smith to Everyone:
A daisy because they look happy!
- 10:59:37 From Jess Roper to Everyone:
Tulips have such beautiful structure!
- 10:59:41 From Nikki Smith to Everyone:
A lotus flower because they are resilient and can grow and thrive in even harsh conditions
- 10:59:43 From Joy Smith to Everyone:
A rose because everyone loves roses but they have a thorny side.
- 10:59:44 From Ann Valentine to Everyone:
I'd want to be a blush pink rose--it would be my chance to be elegant.
- 10:59:44 From Kim Clonch to Everyone:
Lilacs - I had trees at my house growing up. Beautiful sight and smell.
- 10:59:54 From Becky Costner to Everyone:
Calla Lily . A reminder to keep it simple, to always see the 'cup' as half full, and that it's teamwork(a cluster of 'cups')
- 11:00:07 From Trudy Bennett to Everyone:
Hyacinth - beautiful smell and one of the first flowers of spring
- 11:00:22 From Jess Roper to Everyone:
Hyacinth is also gorgeous! And blue, not enough things are blue in life
- 11:00:30 From Kelly Clardy to Everyone:
I love Gerber daisies. They're so bright and summery!
- 11:00:38 From Tracy Hanson to Everyone:
sunflower the symbol of unity
- 11:00:47 From Anne George to Everyone:
Pear blossom. They are the first flower to greet me every spring when I look out my window in the morning.
- 11:01:04 From Amber Freiwald, Maddie's to Everyone:



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11:01:22 From Ashley Rodriguez to Everyone:

Happy National Animal Care and Control Week everyone!!!

11:01:25 From Sharon Fletcher to Everyone:

It's lightly raining here in Oakland

11:01:43 From Kelly Clardy to Everyone:

Raining here in Hayward, CA too!

11:01:53 From Anne George to Everyone:

Sent you and Claudia Roll a joint email last night.

11:02:15 From Amber Freiwald, Maddie's to Everyone:

Question of the Day: What flower would you be if you awoke as a flower one day? and why?

11:02:25 From Amber Freiwald, Maddie's to Everyone:

Guest Co-Host: Michele Figueroa, Director of Internal Operations at Pima Animal Care Center (PACC)

11:02:58 From Steve Marrero to Everyone:

Good morning from Liberty County Animal Services in Hinesville GA

11:03:27 From Marlo Clingman to Everyone:

Sunflower, I need my vitamin D to function

11:04:08 From Kristin Judd to Everyone:

Dandelion - I can feed the bees, rabbits, other wildlife and the humans since most of the plant is edible and usable

11:04:23 From Amber Eby to Everyone:

I would be a dandelion because they're never planned, feed bees and end as wishes!

11:04:44 From Amber Eby to Everyone:

Awww Kristin Judd - jinx!

11:05:02 From Kristin Judd to Everyone:



11:06:28 From Amber Freiwald, Maddie's to Everyone:

Question of the Day: What flower would you be if you awoke as a flower one day? and why?

11:06:43 From Kristen Greger to Everyone:

Reina de la noche - blooms at night, resilient, and can grow in some of the harshest places

11:07:45 From Christine Colvin to Everyone:

Anyone else enjoy making snapdragons sing? :D

11:07:54 From Amanda Gray to Everyone:

I got a Poppy tattoo as well for my cat!

11:08:16 From Amber Freiwald, Maddie's to Everyone:

Maddie's® Million Pet Challenge 4-part Webcast Series: The Future Is Four: The Right Care



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in the Right Place at the Right Time to the Right Outcome, will help with decision fatigue, streamlining tasks, humane housing and more. The series begins Tuesday, April 12 at 12:00 PM PT / 3:00 PM ET. Register once for all four webcasts. https://maddiesfund-org.zoom.us/webinar/register/WN_9UHVkuKcQbumXhwr-Y9puw

11:08:24 From Amber Freiwald, Maddie's to Everyone:

Tomorrow: April 12, 2022 - The Right Place; Drs. Cindy Karsten and Chumkee Aziz will guide you through the framework that allows you to remove decision fatigue and get animals where they need to be—or help them right where they are. https://maddiesfund-org.zoom.us/webinar/register/WN_9UHVkuKcQbumXhwr-Y9puw

11:08:33 From Irene Chansawang to Everyone:

I love dandelion tea @Kristin and @AmberE! I'd be a lotus...comes up from the mud but eventually blooms above the water.

11:09:13 From Julie Holmes-Taylor to Everyone:

Daffodil...Spring, Resilient during the changing season...reminds me of hope and positive change <3

11:09:23 From Whitney Armentor to Everyone:

EveryCat Health Symposium: <https://reg.conferences.dce.ufl.edu/Basic/1400084944>

11:10:06 From Amber Eby to Everyone:

Maddie's Fund Monthly Giveaways! Enter here for a chance to win CA\$H in a random drawing:

<https://www.maddiesfund.org/monday-community-conversations-apr22-giveaway.htm>

Open to all who are watching live or on-demand! Be sure to enter each week you attend!

11:10:50 From Amanda Gray to Everyone:

Poppycat1

11:10:57 From Rand Wachstock to Everyone:

rand@compassionanimalproject.org

11:11:02 From Letty Hempsey to Everyone:

partners@dburescue.org

11:12:20 From Amber Eby to Everyone:

Hey everyone - please use this link to sign up for the Maddie's Fund Community Conversation: <https://www.maddiesfund.org/monday-community-conversations-apr22-giveaway.htm>

11:12:57 From Bethany Heins to Everyone:

Morning all! Best Friends National Conference July 7-9th. Early bird registration ends April 30th. Thanks to generous support provided by Petco Love and Maddie's Fund, there are scholarships available. <https://bestfriends.org/events/best-friends-national-conference/register>

11:14:20 From Amber Freiwald, Maddie's to Everyone:

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11:14:24 From Kelly Clardy to Everyone:



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- WOW Donna! That's incredible. Way to go!
- 11:14:30 From Nancy Cullins to Everyone:
That's great Donna
- 11:14:35 From Laura Baker to Everyone:
Amazing response!
- 11:14:53 From Ashley Rodriguez to Everyone:
JUST AWESOME!
- 11:14:55 From lexie Dorn to Everyone:
That's amazing!!!
- 11:14:58 From Jess Roper to Everyone:
Really shows how people want to do the best they can for their pets!
- 11:15:03 From Ashley Rodriguez to Everyone:
Great things happening in the RGV!
- 11:15:15 From Kristen Greger to Everyone:
That's fantastic, Donna - congrats!
- 11:16:10 From Kristen Greger to Everyone:
Yesss, look at that compassion!
- 11:16:35 From Laura Baker to Everyone:
THAT'S HER!
- 11:16:38 From Becky Costner to Everyone:
A great reminder Donna!!
- 11:17:06 From Sharon Fletcher to Everyone:
Elaine and team - register for the We Foster Huddles <https://www.maddiesfund.org/we-foster-challenge-huddles.htm>
- 11:17:21 From Kristen Greger to Everyone:
She is super cheerful for a sinus infection! Hope she heals up fast <3
- 11:17:54 From Amber Freiwald, Maddie's to Everyone:
Thanks @sharon! Join the We Foster Challenge Huddles every Wednesday this month, we will be huddling about different fostering practices. You only have to register once to access all four Huddles live or on-demand. Each Huddle is 60 minutes and will be held at 11:00 AM PT/2:00 PM ET. Register now and view the line-up. <https://www.maddiesfund.org/we-foster-challenge-huddles.htm>
- 11:18:11 From Misty Valenta to Everyone:
Yea for normalizing parenthood in animal welfare!!!! She's so delightful! <3
- 11:18:37 From Nancy Cullins to Everyone:
I'm hosting my first event this month. I'm so envious of your success. Congrats Tracy
- 11:19:55 From Stacey Zeitlin to Everyone:
Late to the sharing party, but From March 10-25, San Diego Humane Society waived licensing fees (including late fees!) during our 'A License to Love' campaign. During this special promotion, we were able to license more than 1,000 dogs and spread the word about the



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importance of licensing!

11:19:57 From Amber Freiwald, Maddie's to Everyone:

Jess Roper, National Operations Support Specialist, Best Friends Animal Society

11:20:05 From Amber Freiwald, Maddie's to Everyone:

Christine Colvin, National Community Engagement Coordinator, Best Friends Animal Society

11:20:32 From Kristen Greger to Everyone:

Tracy, that reminds me of a great quote - "Our passions are the true phoenixes; one the old one is burnt out, a new one rises from its ashes."

11:20:54 From Allison Cardona to Everyone:

Yay, Christine!

11:23:02 From Amber Freiwald, Maddie's to Everyone:

Quick links to a few more national updates:

11:23:10 From Amber Freiwald, Maddie's to Everyone:

The California Animal Welfare Funders Collaborative (CAWFC) is accepting grant applications now through April 22, 2022. <https://www.foundanimals.org/cawfc/>

11:23:17 From Amber Freiwald, Maddie's to Everyone:

ASPCAPro roundtable: Behavior Support for Long-Stay Shelter Cats and Dogs
<https://www.aspcapro.org/training/webinar/shelter-behavior-roundtable-behavior-support-long-stay-shelter-cats-and-dogs>

11:24:24 From Irene Chansawang to Everyone:

Thanks for the inspirational quote @Kristen! 😊

11:25:01 From Kristen Greger to Everyone:



11:25:39 From Kristen Greger to Everyone:

Handsome Hank

11:25:50 From Christine Colvin to Everyone:

Such a good boy!

11:25:51 From sheila segurson to Everyone:

Beautiful story Jess ❤️

11:25:52 From Peter Wolf to Everyone:

Pretty good outcome for an "unadoptable" dog, huh?

11:26:40 From sheila segurson to Everyone:

I love this picture!!!

11:27:06 From Michele Figueroa to Everyone:

Picture is great!!!!!!

11:27:16 From sheila segurson to Everyone:

Amazing how many cats were comfy being on leashes back then!

11:27:41 From Marlo Clingman to Everyone:

I moved from film/tv to animal welfare too!



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11:27:55 From Jess Roper to Everyone:

Very cool, Mario! So many different backgrounds in this field.

11:28:08 From Amber Freiwald, Maddie's to Everyone:

Revision: CAWFC grant application period ends today!!

<https://www.foundanimals.org/cawfc/>

11:28:51 From Peter Wolf to Everyone:

Yes, Jess—so many of us got here via an indirect route!

11:29:27 From Irene Chansawang to Everyone:

Love hearing these journeys in animal welfare!

11:30:23 From Trudy Bennett to Everyone:

I live in Houston and cats kept showing up at my house

11:30:37 From Laura Baker to Everyone:

Volunteering at my local shelter in college and saw that no one my age was involved. I did not know it was a career option. I quickly found that I wanted to do nothing more than to do animal sheltering. Something I love and I could get paid for it? Make a difference and support my family!

11:30:40 From Peter Wolf to Everyone:

Some of my BF colleagues will know—the Pahrump cats (nearly 1,000 cats from an institutional hoarding case).

11:30:44 From sheila segurson to Everyone:

i have a why related to becoming a veterinarian (a rat with upper respiratory); and a why related to animal behavior (a dog named Miss Kitty)

11:30:45 From Amanda Gray to Everyone:

always have been dedicated to animal welfare but really jumped into rescue after moving to an area with such a high homeless cat population and seeing them suffer on the streets

11:30:48 From Jesse Oldham to Everyone:

A kitten named Little Bear who I rescued at 17yo...and adopted out intact and unvetted. :D

11:30:56 From Kristen Greger to Everyone:

I started out in education, but when I moved across the country, I couldn't have a pet in my rental. So I started as a shelter volunteer to get my "fur fix" and the rest is history haha

11:30:59 From Corissa Arndt to Everyone:

We moved from town to country. There were cats everywhere in our boys' school parking lot. We started doing TNR and my husband said we can't just spend all our money doing this - we have a family too. We saw the need, started a non-profit, and here we are 5 years later going strong!

11:31:18 From Ann Valentine to Everyone:

Some of us haven't had a spark so much as being lifelong members. I can't recall a time when I didn't care for sick critters, growing up on a farm in Iowa 60+ years ago.

11:31:31 From Kirsten Lindsay to Everyone:

I think mine started 16 years ago when I found my Pepper-dog on my doorstep in the USVI



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and I was told to throw her and her littermates in the dumpster. Now I just started (September) working as a Behavior and Enrichment manager at a rescue.

11:31:39 From Kim Eisle to Everyone:

Saved a dog in a pet store that was in a cage too small by buying her even though I wasn't a dog person. Then saved another dog that was dumped in the desert.

11:31:42 From Veronica Wheeler to Everyone:

I wanted a "job" that I was truly passionate about, so pivoted my career.

11:31:49 From Kristin Judd to Everyone:

Was involved in manufacturing and operations of a company that made all natural pet and people products. It tanked when the market crashed years ago so I took a job cleaning kennels for my local ACO and the fire started.

11:31:50 From hope winograd to Everyone:

I was 8 yrs old & my cat was sick & suffering. I promised her I'd make sure other kitties wouldn't be sick & I'd help them! Became a vet

11:31:58 From Amber Freiwald, Maddie's to Everyone:

found an injured baby pigeon on a new york sidewalk, and started volunteering at a very small shelter in the East Village the next week

11:32:04 From Stephanie Rambo to Everyone:

A Pittie named Champ who was literally being brought in to be put down because he was "aggressive." I saved him, put in the time, and now, Champ has traveled cross country w/ his adopter

11:32:05 From jessie sullivan to Everyone:

I took home a puppy in 2002, and it turns out he was a pit bull. I had no experience with these dogs and had no idea what people thought about them! It opened my world to animal welfare and how to dismantle these stereotypes. He lived for 16 years, traveled across the country with me twice, and lived in Hawaii for 6 years. He was my soul mate!

11:32:23 From Melissa Albano-Barth to Everyone:

Seeing dogs suffering in extreme weather conditions was my spark to join Friends Of Indianapolis Dogs Outside 🐾

11:32:31 From Peter Wolf to Everyone:

Yes, Amber—pigeons need help too!

11:32:49 From Sara Price to Everyone:

I was forever bringing home strays as a child, the one that sticks with me is bringing home a goat I found wandering the streets 😊 Ended up in general management consulting then decided to follow the animal care dream and apply what I learned to animal welfare

11:32:56 From Becky Costner to Everyone:

Our local shelter went under new management and Emma became my mentor and rescue became my life

11:33:02 From Lauren Rogers to Everyone:



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Experiencing and witnessing the benefits of the human animal bond

11:33:05 From Dina Smith to Everyone:

A litter mate of my dog bit the family's 4 year old (after the 4 year old continually poked and prodded at him) - so they were going to put him down. I went to where they had taken him and he army crawled across the room onto my lap. So I took him home!

11:34:34 From kriss Harrigian to Everyone:

Our first family puppy was so social so we wanted to provide for her and help other dogs so we started fostering. Also, providing an example to my kids about giving back. My kids are now adults and are driven to giving back and want that career that does that!

11:35:32 From Sharon Fletcher to Everyone:

Always had dogs and cats as young as a 3 year old - I have seen the photos - as a marketing communications professional in each job I have had I did events for pets and people even at the Science Center i worked at. Shared how there was science in everything we do and invited friends from the dog training world to share what they do and align those activities with the science involved. It became a giant group hug for the community - as the dogs introduced themselves to each other and their people. Visitors requested we do this event more often.

11:36:39 From Rachel Duncan to Everyone:

Adoption brings in volunteers/fosters for sure! It's their first way into volunteering!

11:42:45 From Bobby Mann to Everyone:

<https://trello.com/>

11:45:29 From Bobby Mann to Everyone:

<https://www.avochato.com/>

11:45:51 From Kelly Duer to Everyone:

Jess Roper tells us how BFAS is using Avochato to send text alerts to fosters and volunteers
<https://youtu.be/QKWOAax1w9w>

11:46:19 From Peter Wolf to Everyone:

Wait—there's a kitten code word?!?!

11:46:27 From Jess Roper to Everyone:

Text Kitten now, Peter!

11:46:34 From Jess Roper to Everyone:

We'll deliver ;)

11:46:35 From Becky Costner to Everyone:

For avochato when it sends a text is it as a group or sends as an individual? Just curious if they reply back if it goes to everyone or separates

11:47:02 From Jess Roper to Everyone:

Becky, Avochato can send individual text messages, but we use a "broadcast" function where we can reach all our contacts tagged "kitten foster"

11:47:17 From Calla James to Everyone:

Curious if anybody knows the pricing? Their pricing page is down (we might be flooding their site lol)



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- 11:47:32 From Jess Roper to Everyone:
@calla we pay per "segment" (message)
- 11:47:50 From Calla James to Everyone:
Good to know thank you!
- 11:50:08 From Veronica Wheeler to Everyone:
Yess, Christine!! Let's stop saying BUT and shift to being solution oriented!!!!
- 11:50:30 From Peter Wolf to Everyone:
I'm reminded of the improv mantra, "Yes, and..."
- 11:50:50 From Veronica Wheeler to Everyone:
I thought of that, too, Peter! LOL
- 11:51:52 From Lindsay Damron to Everyone:
Does anyone use a service that allows your team to respond to potential adopters via text message that is actually an online service? Using volunteer phones for texting is not working and can not be managed or tracked.
- 11:53:09 From Bobby Mann to Everyone:
I'm really interested to learn more about Avochato but others are also using
<https://mightytext.net/>
- 11:53:10 From Christine Colvin to Everyone:
Lindsay, Avochato is SaaS which can have multiple people involved in each phone line and conversations tracked.
- 11:53:21 From Ann Valentine to Everyone:
We know our facility needs to be rebuilt, and so we are opening our organizational arms to welcome lots more people into service with us, including kids who stop by with their bikes. We like bikes!
- 11:53:41 From Lindsay Damron to Everyone:
Thanks, Christine! Thank you
- 11:54:48 From Amber Eby to Everyone:
Remember to enter for a chance to win money from Maddie's Fund! Complete the entry form here: <https://www.maddiesfund.org/monday-community-conversations-apr22-giveaway.htm>
Open to all who are watching live or on-demand! Be sure to enter each week you attend!
- 11:55:32 From Mary Flores to Everyone:
Thank you soooo much everyone for making my Monday! Have to run and take a rebound named Leo to the vet for a health assessment!
- 11:55:51 From Amber Freiwald, Maddie's to Everyone:
Good luck Leo! sending well wishes!
- 11:57:14 From Shawn Pearson to Everyone:
Thanks! I enjoyed my first live meeting. See you next week.
- 11:58:24 From Peter Wolf to Everyone:
Next up from Jess: "The Only Six Books You Really Need."
- 12:00:32 From Calla James to Everyone:



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Curious if people are asking for references? I have worked for shelters who do and don't...I tend to lean to don't...

12:01:07 From Jess Roper to Everyone:

Even if you don't have a volunteer management system, there are free tools you can use to help people schedule work, like Sign-Up Genius!

12:01:43 From Christine Colvin to Everyone:

JessR@BestFriends.org

12:01:47 From Kirsten Lindsay to Everyone:

How many people track volunteer hours on paper only? We don't have an digital tracking system and I want to track hours and I don't have time to tally the sign in book, so I'm looking for a way to streamline the process

12:01:49 From Christine Colvin to Everyone:

CColvin@BestFriends.org

12:01:51 From Javier Gutierrez to Everyone:

great work Christine

12:01:56 From Cory Ferguson to Everyone:

Great presentation!

12:01:59 From sheila segurson to Everyone:

thx Michele!

12:02:20 From Christine Colvin to Everyone:

Thanks all for joining us today!!