

**MISSION:** Recognizing the many benefits of the human animal bond, Neighborhood Pets supports people with financial needs by helping them keep their pets in their homes. We do this by providing access to affordable pet care, resources, information and other supportive services. Our welcoming environment is designed to foster trust and create long lasting relationships as we build community.



## History

Founded in Oct 2016 by E.D. Becca Britton

- Experience running Friends of group for local animal control & hosting regular vaccine clinic events throughout the city.
- Creating/running a pilot outreach program based on the Pets For Life model for a local shelter funded by ASPCA.
- Working in the social service non profit sector in the City of Cleveland.
- *Gave insight into a huge gap regarding need and lack of resources available to pet owners.*





# About

Began as program of Friends of the Cleveland Kennel, Oct 2016; Became independent 501c3 org effective June 1 2020

- Community based non profit that provides accessible and affordable resources for pet owners, while emphasizing the importance of building relationships and trust within the community.
- Brick/Mortar storefront centrally located within the city of Cleveland, services available to all Cleveland and East Cleveland residents.
- Walk-in hours 3 days/week
- Weekly scheduled wellness and spay/neuter clinics
- Established anchor in the community of Slavic Village



# Our Philosophy

**EQUITY FOR ALL:** *Lack of access to affordable pet care resources is a social justice issue.* We believe all pet owners, regardless of income level, should have access to affordable resources in order to care for and keep their pet(s).

At Neighborhood Pets, the focus is on people and building a community. The organization has received considerable national attention for its innovative and relationship-based approach that values the person as much as the pets. Clients are treated with respect, kindness and without judgement. We seek to earn and keep the trust of those we are serve. Our accessible Slavic Village location speaks to our commitment to build and be of our community.

*Thanks to the Humane Society of the United States' program [Pets for Life](#), which serves as inspiration for our work.*

**Our mantra and our mission:**  
**"TAKE CARE OF EACH OTHER"**





# Services

## Walk-In Services

- Low cost/free pet supplies
- Pet Food Bank
- \$5 flea prevention & low cost dewormer (\$1-\$4 range)
- \$5 Puppy shots
- Free ID tags & \$5 microchips
- Medical assistance vouchers for emergency medical cases (including euthanasia)
- Counseling, information, and resource referrals

## By Appt Services

- Low cost wellness clinics (free exam with veterinarian, preventative wellness care)
- Free spay/neuter for dogs & cats (with transport)

### *Additional programming:*

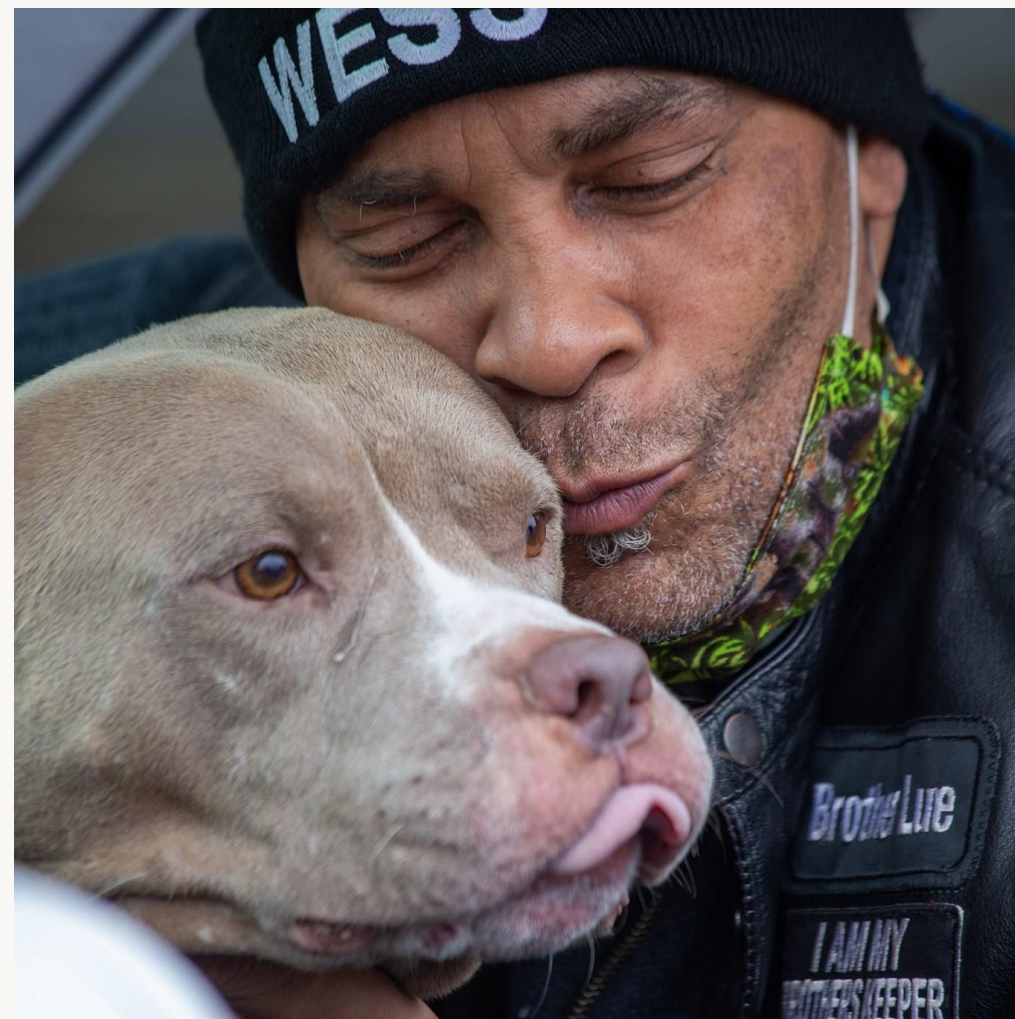
Temporary care for pet while owner secures housing or receives medical attention. Program limited and case-by-case basis. Multiple partners make this program possible (Shelter, pet sitting co, daycare, etc)



## Who we service

- 4,500 and growing pet owners across the city experiencing financial hardship.

Program metrics	Total 1st Half 2021 (Jan-June)
New Members	432
Free Spay/ Neuter Dog (166) Cat (221)	387
(Puppy) Walk in Vax	434
Vaccine Clinic or S/N Vax	1,471
Pets Fed - COVID food deliveries	329
Food Pantry - Amount	5,150 lbs
Food Pantry - Pets Fed	1,285
Emergency medical assistance vouchers provided (\$150-\$500)	80





# Community & Partnerships – Key to Making Sustainable Impact!





# Community & Partnerships – Key to Making Sustainable Impact!





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# Community & Partnerships – Key to Making the Most Impact!





## **Our Team**

**4 full time, 3 part time staff, + misc. contracted employees**  
**Dozens of amazing volunteers!**

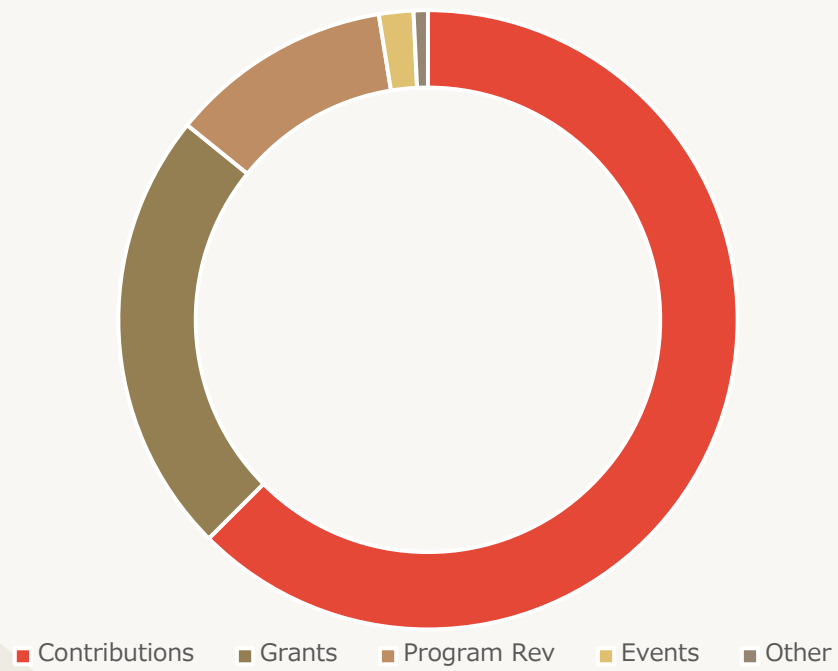


# Financial overview

Budget 2016: \$100k

Budget 2021: \$420k

2020 Revenue chart





## 2021 Priorities

- Expansion of Neighborhood Pets offices to storefront/office space next door.
- Open Wellness Center operations, October 2021
- Raise funds for 3 years operational
- Hire support staff for wellness clinic expansion



262 Client surveys completed. Here is the word cloud created when asked:  
**“What are 3 words that describe your experience when you are at  
Neighborhood Pets Outreach/Resource Center?”**







## Contact information

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