



Community Conversations Monday, June 13, 2022

american **PETS** alive!

Meeting links:

- Past Recordings on Maddie's Pet Forum:
<https://forum.maddiesfund.org/communityconversations>
- This Meeting's Recording on Maddie's Pet Forum:
<https://maddies.fund/ShelterRescueSupportCall61322>
- Monday Meeting Registration Link:
https://maddies.fund/Register_ShelterRescueSupport
- Friday Meeting Registration Link:
https://maddies.fund/Register_AWLeadershipRoundup

Agenda

- **Welcome** – Bobby Mann, Chief Programs Officer, Humane Rescue Alliance (HRA)
bmann@humanerescuealliance.org
- **National Updates:**
 - Beginning in July, we will combine Maddie's Monday and Friday Roundup calls into one collaborative space to interact with other subject matter experts, review groundbreaking research, discuss operational challenges, and more. Please complete this poll by June 17 to help us identify what day and time would work best for this new weekly call. Take the Poll:
https://docs.google.com/forms/d/e/1FAIpQLSeiL3KZPUzji24VZhRBwD_ApbFu1T4xpqYj4rGNja735IpfJw/viewform
 - Maddie's Fund Monthly Giveaways. Enter here for a chance to win CA\$H in a random drawing. Open to all who are watching live or on-demand! Be sure to enter each week you attend. <https://www.maddiesfund.org/monday-community-conversations-jun22-giveaway.htm>
 - Best Friends National Conference, July 7-9, in Raleigh, NC:
<https://bestfriends.org/events/best-friends-national-conference>

Breakout Rooms:

- **Pet Support Services:** Pet owners can access pet support services, including housing, medical and behavioral support, as well as food and supplies, to help keep the human-animal family together. **Hosted By:** Jamie Case: American Pets Alive! Assistant Director - Human Animal Support Services Projects.
- **Return to Home:** The organization operates a comprehensive lost pet reunification service to successfully get most roaming pets home without them having to enter the shelter system. **Hosted by:** Bobby Mann, Chief Programs Officer, Humane Rescue Alliance



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- **Intake-To-Placement/ Foster Centric:** Pets physically entering the shelter have outcome pathways identified before or at the time of intake, so in-shelter length of stay is drastically reduced and the majority of pets who enter the shelter system are placed in foster homes within hours or days of arrival and foster pets are adopted directly from their foster homes. **Hosted by:** Kelly Duer, Foster Care Specialist, Maddie's Fund
- **Supported Self-Rehoming:** Pet owners who can no longer keep their pets are given the tools to safely and quickly rehome their own pets with ongoing support from shelter staff or volunteers. **Hosted by:** Laura Van Wagner, Account Manager, Home to Home, and Lucy Fernandez, PASS Program Coordinator, Austin Pets Alive!
- **Field Services and Public Safety:** Animal control and field services protect public health and safety, enforce animal cruelty and neglect laws, and aim to address the root causes of animal problems. They provide support, information, access to care and resources to the community. **Hosted by:** Sara Muriello, Vice President of Programs and Services, Pasadena Humane

Chat:

10:41:37 From Amber Freiwald, Maddie's to Everyone:

This meeting is being recorded. Find past recordings and links from the chat within 24 hours on Maddie's Pet Forum: <https://forum.maddiesfund.org/communityconversations>. After the call you'll be able to find this meeting's recording here: <https://maddies.fund/ShelterRescueSupportCall61322>

10:59:28 From Jamie Case to Everyone:

I can't wait to see everyone at Best Friends. I need a shirt that says "FREE HUGS"

11:01:11 From SUSAN AUSTIN to Everyone:

Good morning! Stay cool everyone!

11:03:43 From wendy frink to Everyone:

Poll:https://docs.google.com/forms/d/e/1FAIpQLSeil3KZPUzji24VZhRBwD_ApbFu1T4xpqYj4rGNja735IpfJw/viewform

11:05:04 From Christopher Fitzgerald to Everyone:

I'm still considering moving to Cabot

11:05:13 From Jamie Case to Everyone:

Who isn't!?

11:05:30 From Sharon Fletcher to Everyone:



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right @Christopher Fitzgerald?

11:06:02 From Maria Saucedo to Everyone:

I don't know the Maurice story!

11:06:07 From Steve Marrero-Director (Liberty County Animal Services) to Everyone:

Good morning from Liberty County Animal Services in Hinesville Ga

11:07:47 From Jess Roper (she/her) to Everyone:

Seeing the need for change and having the strength and humility to change is so admirable! Thank you for sharing, Mike!

11:08:31 From SUSAN AUSTIN to Everyone:

Going to the root cause of the issue! Bless you for seeing the change!

11:08:34 From Kelly Clardy to Everyone:

Mike thank you for being so transparent and humble. We appreciate you.

11:08:42 From Emily Dolan to Everyone:

Really powerful, Mike. Thank you.

11:08:44 From Amber Freiwald, Maddie's to Everyone:

That's difficult to share. Thank you.

11:09:08 From Jamie Case to Everyone:

It's neighborly. We just need to get back to being neighborly and helping one another.

11:09:17 From Jess Roper (she/her) to Everyone:

<3 exactly Jamie

11:09:19 From Melissa Engerman to Everyone:

Thank you for sharing! What a great change to see

11:09:33 From Amber Freiwald, Maddie's to Everyone:

We've all made mistakes. How we grow and learn shows who we are and who we will become.

11:10:11 From Jennifer Brehler (she/her), Humane Society of Sedo to Everyone:

Mike the compassion you show for Maurice and others in need is incredible. We can't change the past, but we can learn and make it better for others and you have done this. THANK YOU!



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11:10:29 From Jamie Case to Everyone:

On the chalkboard behind me, it says Mistakes = Learning. To remind my kids every day that we continue to learn each day and mistakes will be made.

11:10:51 From Heron Ho to Everyone:

I wish all ACC would have great leadership and care like Mike!

11:10:59 From Melissa Engerman to Everyone:

That is a great way to become part of the community.

11:11:20 From Sharon Fletcher to Everyone:

Let's honor Maurice and think about why we do the punitive measures. Ask yourself why and what result we really want - helping keep pets and their people together. I so appreciate Mike for sharing that vulnerable story.

11:11:45 From Amber Eby to Everyone:

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11:11:55 From Jill Gilbert to Everyone:

Thank you, Mike. I think that is a great way to be seen as a resource and not as a threat.

11:12:06 From Joe Stafford to Everyone:

Woot Woot!!!! Bobby is the Man.

11:12:08 From Tracy McQuarrie to Everyone:

Yay thank you Bobby

11:12:20 From hope winograd dvm to Everyone:

Just like areas do "coffee w/a cop"... we should add a coffee w/animal control officers!

11:12:52 From Amber Freiwald, Maddie's to Everyone:

Breakouts: Pet Support Services: Pet owners can access pet support services, including housing, medical and behavioral support, as well as food and supplies, to help keep the human-animal family together. Hosted By: Jamie Case: American Pets Alive! Assistant Director - Human Animal Support Services Projects.

11:12:54 From Amber Freiwald, Maddie's to Everyone:



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Return to Home: The organization operates a comprehensive lost pet reunification service to successfully get most roaming pets home without them having to enter the shelter system. Hosted by: Bobby Mann, Chief Programs Officer, Humane Rescue Alliance

11:13:01 From Amber Freiwald, Maddie's to Everyone:

Intake-To-Placement/ Foster Centric: Pets physically entering the shelter have outcome pathways identified before or at the time of intake, so in-shelter length of stay is drastically reduced and the majority of pets who enter the shelter system are placed in foster homes within hours or days of arrival and foster pets are adopted directly from their foster homes. Hosted by: Kelly Duer, Foster Care Specialist, Maddie's Fund

11:13:08 From Amber Freiwald, Maddie's to Everyone:

Supported Self-Rehoming: Pet owners who can no longer keep their pets are given the tools to safely and quickly rehome their own pets with ongoing support from shelter staff or volunteers. Hosted by: Laura Van Wagner, Account Manager, Home to Home, and Lucy Fernandez, PASS Program Coordinator, Austin Pets Alive!

11:13:14 From Amber Freiwald, Maddie's to Everyone:

Field Services and Public Safety: Animal control and field services protect public health and safety, enforce animal cruelty and neglect laws, and aim to address the root causes of animal problems. They provide support, information, access to care and resources to the community. Hosted by: Sara Muriello, Vice President of Programs and Services, Pasadena Humane

11:15:36 From Maria Saucedo to Everyone:

I want to go to Pet Support services!

11:16:48 From Eliza Torres to Everyone:

Hi PJ, we have Pet Support Services, Return to Home, Intake to Placement/Foster-Centric, Supported Self Rehoming, and Field Services

11:23:28 From Amber Freiwald, Maddie's to Everyone:

If anyone needs support in joining a breakout room, please chat or unmute and let me know where you'd like to go!

---end---