



Community Conversations Monday, June 6, 2022

american **pets** alive!

Meeting links:

- Past Recordings on Maddie's Pet Forum:
<https://forum.maddiesfund.org/communityconversations>
- This Meeting's Recording on Maddie's Pet Forum:
<https://maddies.fund/ShelterRescueSupportCall6622>
- Monday Meeting Registration Link:
https://maddies.fund/Register_ShelterRescueSupport
- Friday Meeting Registration Link:
https://maddies.fund/Register_AWLeadershipRoundup

Agenda

- **Welcome** – Bobby Mann, Chief Programs Officer, Humane Rescue Alliance (HRA)
bmann@humanerescuealliance.org

Bobby announced that the Monday and Friday calls will be combined into one call. Watch for a survey asking what date/time works best.

- **National Updates**
 - **Maddie's Fund Monthly Giveaways**

Winner for May 2022 (\$5,000): Jim Keller, Homeward Pet Adoption Center (Woodinville, WA)

June contest entry link <https://www.maddiesfund.org/monday-community-conversations-jun22-giveaway.htm>
 - **Best Friends National Conference July 7-9** - Thanks to the generous support provided by Petco Love and Maddie's Fund® scholarships are available this year!
<https://bestfriends.org/events/best-friends-national-conference/register>
 - **Limited edition Inclusion shirt for Pride month**
<https://www.bonfire.com/care-celebrates-pride-month/>



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Topic One:

Open Door Veterinary Collective National Training Program and Model

Wouldn't it be a dream to have a veterinary clinic providing services to the community that could also break even or be profitable? Well dreams do come true! Join us to hear Dr. Sara Pizano talk about the [Open Door Veterinary Collective](#) national training program and the successful model clinics that are proving you can have a financially viable, sustainable veterinary clinic and increase access to care. This model is proven successful for non-profit and for-profit organizations. ODVC helps make it easy with our mentorship program, so you don't have to re-invent the wheel and we provide templates and tools customized for you. Dr. Pizano will also discuss how this model can contribute to reducing compassion fatigue and stress for staff, including veterinarians and how you can apply for a pro bono mentorship!

- Dr. Sara Pizano: Founder [Team Shelter USA, LLC](#); Courtesy Faculty Member, University of Florida; Advisor, [Maddie's® Million Pet Challenge](#)
- info@opendoorconsults.org
- Open a Clinic: Are you Ready to Join Us? Apply for the Program: <https://opendoorconsults.com/open-a-clinic/>
- Existing Clinics: Would you like support in boosting your efficiency and amplifying support for your clients? <https://opendoorconsults.com/existing-clinics/>
- Spay/Neuter Consults: <https://opendoorconsults.com/spay-neuter-consults/>
- Human Animal Support Services webinar <https://www.humananimalsupportservices.org/webinars/expand-veterinary-access-increase-revenues-prevent-burnout/>
- Human Animal Support Services blog on Access to Care <https://www.humananimalsupportservices.org/blog/innovators-working-to-make-veterinary-care-more-accessible/>
- AVCC Report <https://pphe.utk.edu/wp-content/uploads/2020/09/avcc-report.pdf>
- Pet Programming and Client Needs Assessment Final Report https://www.mealsonwheelsamerica.org/docs/default-source/research/pet-programming-and-client-needs-assessment_final-report.pdf



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- Social worker job description - great resources here
<https://www.humananimalsupportservices.org/toolkit/the-new-work-of-animal-welfare/>

Chat:

08:00:20 From Sara Pizano to Everyone:
What state are you in Josh?

08:00:54 From Christopher Fitzgerald to Everyone:
hello, friends

08:01:40 From Ashley Rodriguez to Everyone:
Hi Sheila!!!! <3

08:01:50 From Sara Pizano to Everyone:
Welcome everyone!

08:01:56 From Joslyn DeBoode to Everyone:
hi all from Michigan

08:01:58 From Joanna Miller to Everyone:
Hey Josh!

08:02:40 From Steve Marrero-Director at Liberty County Animal Services to Everyone:
Hello from Liberty County Animal Services, Hinesville, Ga

08:03:08 From Cynthia Bullock to Everyone:
Hi from Harley's Hope in Colorado.

08:03:23 From hope winograd to Everyone:
Hi from Atlanta & my hospital room

08:04:12 From Sara Pizano to Everyone:
oh no Hope! I hope you recover quickly!

08:04:42 From hope winograd to Everyone:
Just had my hip replaced.



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08:04:59 From Kim White to Everyone:

Hope, I wish you a speedy recovery!

08:07:00 From Mary Flores to Everyone:

AND I have had both hips replaced! Hope You recover quickly, Hope!!!

08:07:28 From Kelly Clardy to Everyone:

Maddie's Fund Monthly Giveaways! Enter here for a chance to win CA\$H in a random drawing:

<https://www.maddiesfund.org/monday-community-conversations-jun22-giveaway.htm>

Open to all who are watching live or on-demand! Be sure to enter each week you attend!

08:08:15 From Kathy Duncan to Everyone:

Wooo hooo - I will be at Best Friends in July as well!!!

08:08:44 From Kelly Clardy to Everyone:

Congrats Jim!!!

08:08:51 From Kay Joubert to Everyone:

Yeah for Jim and Homeward Pet Adoption Center!!

08:08:53 From Tracy McQuarrie to Everyone:

Awesome congrats 🎉

08:08:59 From Tracy Brad to Everyone:

congrats!

08:09:14 From Kathy Duncan to Everyone:

Congratulations to Homeward Pet Adoption!!!!

08:10:02 From Bethany Heins to Everyone:

Best Friends National Conference - Thanks to the generous support provided by Petco Love and Maddie's Fund® scholarships are available this year!

08:10:05 From Bethany Heins to Everyone:

<https://bestfriends.org/events/best-friends-national-conference/register>

08:10:36 From Sharon Fletcher to Everyone:

Congratulations!!



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08:10:53 From Joslyn DeBoode to Everyone:
congrats Jim

08:10:58 From Kelly Clardy to Everyone:
shout out to all our on-demand viewers!

08:11:18 From Alison Gibson (she/her) to Everyone:
• Dr. Sara Pizano: Founder Team Shelter USA, LLC; Courtesy Faculty Member,
University of Florida; Advisor Million Cat Challenge

08:11:34 From Alison Gibson (she/her) to Everyone:
opendoorconsults.org:
<http://opendoorconsults.org/>

08:13:11 From Alison Gibson (she/her) to Everyone:
maddiesmillionpetchallenge.org

08:13:20 From Alison Gibson (she/her) to Everyone:
teamshelterusa.org <http://teamshelterusa.org/>

08:13:33 From Alison Gibson (she/her) to Everyone:
<https://www.humananimalsupportservices.org/blog/innovators-working-to-make-veterinary-care-more-accessible/>

08:15:54 From Alison Gibson (she/her) to Everyone:
AVCC Report

<https://pphe.utk.edu/wp-content/uploads/2020/09/avcc-report.pdf>

08:30:12 From Marlo Clingman to Everyone:

Thank you for bringing up the shame element. My husband and I put our senior blind rescue pug down last August and it would have been \$6k just to keep her alive one more day with no guarantee she'd recover. Her collapsing trachea and other medical issues were causing her so much pain but we still struggle with whether we made the right decision - we'd already spent thousands on her care but would our decision have been different if we had that \$6k available?

08:30:49 From Shelly (she/her), Maddie's Fund to Everyone:
So sorry Marlo.



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08:31:08 From Alison Gibson (she/her) to Everyone:

Contact Sara here • info@opendoorconsults.org

08:31:21 From Maria Saucedo to Everyone:

I think you did the right thing. She was suffering.

08:32:30 From Marlo Clingman to Everyone:

Thank you <3

08:32:31 From Irene Chansawang (she/her) to Everyone:

@Marlo, I was told when I put my senior dog down last September that it's better to be a week premature than a week too late. Sheila said that...she's a vet!

08:33:56 From Irene Chansawang (she/her) to Everyone:

It sounds like you made the compassionate choice.

08:34:02 From Bobby Mann to Everyone:

Does anyone have a social worker job description they love?

There are some great resources here:

<https://www.humananimalsupportservices.org/toolkit/the-new-work-of-animal-welfare/>

08:36:15 From Marlo Clingman to Everyone:

Thank you @irene

08:36:45 From Christopher Fitzgerald to Everyone:

here's a VSW job description that I pulled from another source

https://docs.google.com/document/d/19LNGlx-GUmCi7ezk_OqI52CFUAmnQEjs/edit?usp=sharing&oid=116589099887572406598&rtpof=true&sd=true

08:37:17 From Ashley Rodriguez to Everyone:

There is still such a huge gap in the animal industry over all with pay, support, and everything above. :(

08:37:21 From Alison Gibson (she/her) to Everyone:

- Open a Clinic: Are you Ready to Join Us? Apply for the Program:

<https://opendoorconsults.com/open-a-clinic/>

- Existing Clinics: Would you like support in boosting your efficiency and amplifying support for your clients? <https://opendoorconsults.com/existing-clinics/>



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08:38:23 From Julie Townsend to Everyone:

We started a program to take referrals from local emergency clinics - besides being inundated with referrals - the hardest part is that the client literally has ZERO funds after the assessment at the clinic. We are lucky if we can get \$50.

08:39:12 From hope winograd dvm to Everyone:

Are you familiar w/ScratchPay?

08:39:12 From Cynthia Bullock to Everyone:

What can safety net charities, who are currently working with lots of clinics and paying directly to help low-income clients, do to partner or convince local clinics to use this model?

08:39:31 From Maria Saucedo to Everyone:

Julie, many people in my area are going to the emergency clinics first, even for non-emergency cases, because they can't get regular vet appointments for weeks or months

08:39:54 From Julie Townsend to Everyone:

Exactly the case here as well.

08:40:07 From Allison to Everyone:

Is this model able to be mentored for a mobile spay/neuter unit that is going to rural areas to help low-income people and pets?

08:41:44 From Allison to Everyone:

It would be great to offer not only mobile spay/neuter but help some people with pets who need additional care on relatively simple issues, humane euthanasia, etc.

08:42:24 From Amber Freiwald, Maddie's to Everyone:

This meeting is being recorded. Find past recordings and links from the chat within 24 hours on Maddie's Pet Forum: <https://forum.maddiesfund.org/communityconversations>.

08:43:20 From Julie Townsend to Everyone:

We have had 3 foreign body surgeries that they waited for 5-9 days because of the cost. They didn't end well 0 but we tried!!

08:43:59 From Jennifer Federico to Everyone:

Does this practice do specialty care - such as specialized orthopedic surgeries, oncology, MRI - or are the services limited?

08:44:19 From Bobby Mann to Everyone:



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That was perfect timing, Jennifer!

08:48:04 From Jennifer Williams to Everyone:

Do you think this model would be successful if slightly specialized, like focused on large dog breeds? Or is it best to keep the scope of care broad?

08:48:29 From Allison to Everyone:

Thank you for the response Dr. P!

08:49:53 From Eliza Torres to Everyone: HASS webinar

<https://www.humananimalsupportservices.org/webinars/expand-veterinary-access-increase-revenues-prevent-burnout/>

08:49:55 From Cynthia Bullock to Everyone:

Thanks!

08:49:55 From Alison Gibson (she/her) to Everyone:

opendoorconsults.org

info@opendoorconsults.org

08:50:09 From Jennifer Williams to Everyone:

I'm sorry, I don't have a mic :(

08:51:00 From Jennifer Williams to Everyone:

Thank you so much for the perspective <3

08:54:01 From Irene Chansawang (she/her) to Everyone:

Remember to enter for a chance to win money from Maddie's Fund! Complete the entry form here: <https://www.maddiesfund.org/monday-community-conversations-jun22-giveaway.htm>

Open to all who are watching live or on-demand! Be sure to enter each week you attend!

08:54:21 From Alex Hedgecock to Everyone:

Grant winners?

08:54:32 From Alison Gibson (she/her) to Everyone:

- Open a Clinic: Are you Ready to Join Us? Apply for the Program: <https://opendoorconsults.com/open-a-clinic/>
- Existing Clinics: Would you like support in boosting your efficiency and



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amplifying support for your clients? <https://opendoorconsults.com/existing-clinics/>

- Spay/Neuter Consults: <https://opendoorconsults.com/spay-neuter-consults/>

08:55:28 From Biana Tamimi to Everyone:

It feels as though the challenges in vet medicine and animal welfare fall onto the shoulders of the shelter - private practices must really take this on-board in order to address these critical issues!

08:55:44 From Susan Leavitt to Everyone:

Thank you so much!!

08:55:48 From Ashley Rodriguez to Everyone:

I agree Biana.

08:55:55 From Kelly Clardy to Everyone:

@Alex, we announced the winner at the beginning of the call. One winner of \$5k, Jim Keller at Homeward Pet Adoption Center.

08:55:56 From Alison Gibson (she/her) to Everyone:

Today's recording and discussion thread can be found later today here: <https://maddies.fund/ShelterRescueSupportCall6622>

08:56:17 From Jennifer Brehler (she/her), Humane Society of Sedo to Everyone:

Thank you for a valuable presentation!

08:56:41 From Kathy Duncan to Everyone:

Excellent presentation. Thanks so much Dr. P.!!!

08:57:44 From Leah Backo (she/her) to Everyone:

This was a great presentation! THANK YOU, Sara!

08:57:46 From Irene Chansawang (she/her) to Everyone:

Congratulations to the May winner of \$5,000, Jim Keller and everyone at Homeward Pet Adoption Center in Woodinville, WA!

08:57:47 From Ashley Rodriguez to Everyone:

It sure does!

08:57:48 From Sheila Kouhkan to Everyone:



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Thanks for a great call, everyone! If you would like a limited edition Inclusion shirt for Pride month, you can buy one here: <https://www.bonfire.com/care-celebrates-pride-month/>

08:58:00 From Alison Gibson (she/her) to Everyone:
Thanks @shelia

08:58:09 From Maria Saucedo to Everyone:
If people shouldn't have pets because they are low income, that would be millions and millions of pets being sent to shelters instead of staying in their homes

08:58:16 From Tracy McQuarrie to Everyone:
Thank you so much 🐾🐾

08:58:17 From Wannda Turner to Everyone:
Thanks for a great webinar.

08:58:36 From Sara Pizano to Everyone:
You're welcome everyone! Thanks for joining and listening!

Bobby announced that the Monday and Friday calls will be combined into one call. Watch for a survey asking what date/time works best.

08:58:45 From Susan Leavitt to Everyone:
Yes!!!To combining.

08:58:47 From Ashley Rodriguez to Everyone:
Great!

08:58:54 From Melissa Engerman to Everyone:
Thank you!

08:58:57 From Biana Tamimi to Everyone:
Yaaaay! Thank you!

08:59:00 From Kay Joubert to Everyone:
Thanks for such great information and guidance Dr. Sara Pizano!!

08:59:02 From Pollyanne McKillop to Everyone:
Great!

08:59:11 From Mary Flores to Everyone:



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Excellent move, Bobby and Maddies Fund!!!

08:59:22 From Kevin Jantsch to Everyone:
woah! That is amazing. Great topic and presentation Dr. P!

08:59:32 From Irene Chansawang (she/her) to Everyone:
Thanks, Sheila! Happy Pride Month!

08:59:40 From Ashley Rodriguez to Everyone:
Fantastic!

08:59:40 From Jennifer Williams to Everyone:
Wonderful community effort! Thank you all

08:59:55 From Kimberly Pickens to Everyone:
So excited!!!!!!

09:00:04 From Ashley Rodriguez to Everyone:
Good seeing everyone!!

09:00:05 From Josephine Nabakooza to Everyone:
Thanks

09:00:07 From Ashley Rodriguez to Everyone:
Have great week

09:00:19 From Tracy McQuarrie to Everyone:
Thanks have a great week everyone

---end---