

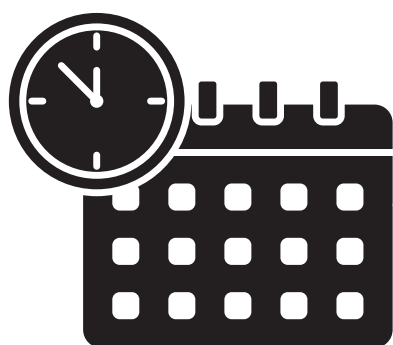
WHAT YOU SHOULD KNOW



1

COMMUNICATE WEEKLY

Weekly communication with Ruff Haven volunteers is required to maintain your participation in the Ruff Haven sheltering program. We will send you a weekly reminder text. **Please do not contact Dogs All Day directly. The staff will not be able to assist you.**



2

APPOINTMENTS REQUIRED

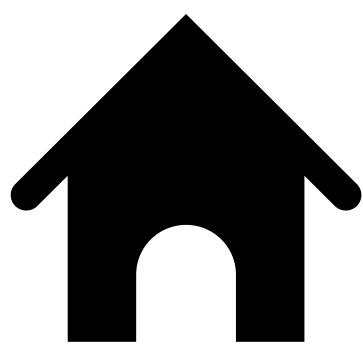
All visits and interactions must be scheduled by using the main Ruff Haven phone number (801-251-6765) or email (info@ruffhaven.org.) **If you arrive to Dogs All Day without an appointment the staff will be unable to let you visit your pet(s.)** Unscheduled appointments can disrupt the operation of the business.



3

PET VISITS

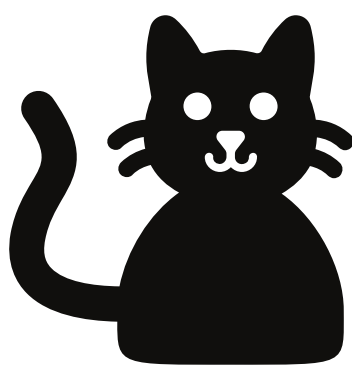
We know no one will ever be able to care for your pet as like you do! And we encourage you to visit when possible. **Due to the limited time of our volunteers we can only allow scheduled visits once a week. If your pet is in a foster home we allow visits once a month. We ask you contact us for updates no more than 1-2 times a week.**



4

BOARDING

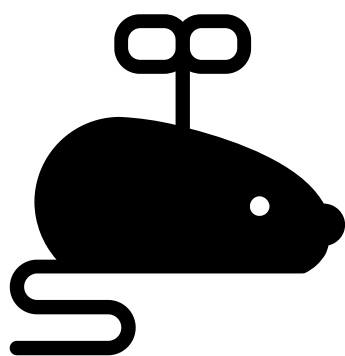
Boarding for your pet is a stressful situation. They are away from their family, with many new, strange animals. This is especially true for long-term boarding (30 days +.) They are also much more active than at home. **They may become highly anxious, refuse to eat, lose weight, or become lethargic.** If they are also moving to a new, unfamiliar home with you after their stay these issues may be magnified.



5

SPAY & NEUTER

A spay/neuter surgery is a fast procedure often taking under 30 minutes. Your pet will be released to us the same day. **Your pet may be in pain, be unwilling to eat, and initially be uncomfortable.** They are unable to bathe for at least 10 days to allow the incision to heal. We monitor for any signs of an infected incision.



6

BELONGINGS

Please only bring 2-3 personal items for your pet, such as a toy, blanket, etc. We do the best we can to keep track of your items but things may get lost while moving pets, or in a foster home, or may be ruined due to multiple pets being with us. **Only bring items you would be OK with losing.**



7

DONATIONS

While not required, we do accept donations in any amount to provide care for your pet. You can send food via Amazon or drop off items for your pet at anytime, without an appointment. However, you will be unable to visit your pet if you do not have a scheduled appointment. **You can make a donation at www.ruffhaven.org/donate.**