



Pet Supply and Demand - Transport Terminology

Communication Framework – The overall guidelines, information sharing processes, and people that keep conversations flowing between the transport network.

Target Population – Candidates for transport that fit the needs and resources of both the source and destination.

Transport Network – The interconnected web of source shelters, destination shelters, staff, volunteers, documentation, and intangible items that create and add value to the transport process.

AAWA Terms:

The following terms are from the [AAWA Companion Animal Transport Best Practices](#). AAWA's full glossary can be found within [this link](#). The glossary on page 23 (expanded on below) provides additional terms for the Pet Supply and Demand Transportation Group's terminology. The Pet Supply and Demand Transportation group has provided additional notes when relevant.

Certificate of Veterinary Inspection (CVI), aka Health Certificate – An official document issued by a federal, state, tribal, or accredited veterinarian certifying that the animals identified on the document have been inspected and were found to satisfy the regulations pertaining to...?

Destination – Organization that receives animals transported from a source organization. Transferred animals supplement the adoption program population and do not infringe upon the resources and placement opportunities available to the local community of animals.

- **Supply and Demand Addition:** Also commonly referred to as the receiving shelter.

Memorandum of Understanding (MOU) – A written agreement between two agencies to establish and define expectations as said agencies embark on a partnership. MOUs are established out of mutual respect to help groups adhere to their commitments to one another throughout their professional relationship



Population Imbalance (also referred to as community imbalance) – There is a greater number of animals surrendered to a local organization(s) than there are individuals adopting animals in a community. Or, there are a greater number of individuals wanting to adopt than there are animals available for placement through the organization(s) in a community.

Resources – Availability and access to a pool of services and assets that contribute to the network that provides care to the animals in an organization's charge, including but not limited to financial support, staff availability, volunteer programs, veterinary services, behavioral expertise, and housing accommodations.

Source Organization – Organization from which transport animals originate. A source organization needs transport opportunities for animals to provide immediate relief due to population imbalance and/or inadequate resources to address the medical or behavioral conditions of transport candidates.

Transfer/Transport Coordinator – Communicates with and monitors relationships with partner organizations (either source or destination agencies) and coordinates the transfer of animals into or out of the organization. A Transfer/Transport Coordinator maintains paperwork on each transported animal and assists organization staff with the selection of animals for the program.

- **Supply and Demand Addition:** Often the main *point of contact* as suggested in this document. Can be staff or volunteers.

Transport – The physical act of relocating animals from a source organization to a destination organization.

- **Supply and Demand Addition:** Used interchangeably with “transfer”.