



Access to Care is Access to Education

Presented by Dr. Serena Nayee, Founder and Executive Director

What is CHAPTERVIII?



- Welcome to a **new chapter in veterinary medicine!**
 - **Nonprofit organization** incorporated in **Indiana**
 - **Founded in 2020** by Dr. Serena Nayee
 - Aims to foster a **representative** and **inclusive environment** in the veterinary profession through **advocacy, art, accountability, and accessibility**
 - Seek to create **access to care and access to education opportunities** at the **intersection of marginalized pet parent and veterinary communities.**



<https://www.chapterviii.org>



@chapter_viii



@chapterviiiiboard

How Did We Get Here?

- A **majority** of people who **face barriers to sick/urgent care for their pets** state that the **barrier occurs due to financial reasons, regardless of low or middle-income status.** [Access to Veterinary Care: Barriers, Current Practices, and Public Policy, 2018].
 - This supports that **sick and urgent small animal clinical care is not accessible.**
- **Younger populations** are **more likely** to face a **barrier of not knowing where to seek sick/urgent care.** Furthermore, **half of the population with pets who experience urgent/emergent needs do not seek care** [Access to Veterinary Care: Barriers, Current Practices, and Public Policy, 2018].
 - This supports that **education on urgent and emergent clinical care is not accessible.**

How Will

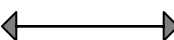


CHAPTER VIII Change This?

VETERINARY INCLUSION AND INTERSECTIONALITY INITIATIVE

- **Incremental and inclusive mobile urgent care clinic** accessible to underrepresented communities in ATL, GA
 - **Externship and internship opportunities** to provide **inclusive education** on **communication, leadership, and incremental care**
 - **Early medical leadership** and **practice management/partnership** opportunities to **increase long-term representation and financial accessibility**
 - Goal to **expand infrastructure to accessible urgent, emergent, and specialty care**
- **Collaborations**

Access to Incremental Care and Education

- **Patient-centered, experience-based medicine** focused on a **problem-solving approach** to achieve the best possible outcomes for the **family and human-animal bond** in the context of **limited resources**. [Brown CR et al. **Spectrum of care: more than treatment options**. JAVMA 2021 (Oct 1);259:712-717]
 - Incremental care provides an **alternative to absent clinical care** or **cost-driven euthanasia**.
- Access to Education  Access to Care
 - It is our **duty** to **educate the public and professional communities about incremental care** to **relieve animal suffering** in this way, and protect humans and animals from preventable infectious disease on a representative basis [Veterinarian's Oath, AVMA].
- Our **first mobile incremental urgent care clinic** will be in **ATL, GA**, with the intent to start providing services in Fall 2023.
 - **Every client-patient relationship will involve education on incremental care**





CHAPTER VIII Successes So Far

VETERINARY INCLUSION AND INTERSECTIONALITY INITIATIVE

- Established **mentorship** and **collaborative** relationships
- Spreading **awareness** via social media, podcasts, merchandise
- **Internship/externship program** objectives/timeline
- **Team** to initiate first **incremental urgent care clinic**
- Existing **incorporated** organization with **board of directors and advisory board**

What Challenges/Barriers Does



CHAPTER VIII

VETERINARY INCLUSION AND INTERSECTIONALITY INITIATIVE

Face?

- **Financial barriers**
 - Clinical infrastructure
 - Educational initiatives
 - Veterinary professionals
- **Time commitment barriers**
 - Grant writing
 - Outreach
- **Collaborating with for-profit organizations**



More Resources Will Allow To:



CHAPTER VIII

VETERINARY INCLUSION AND INTERSECTIONALITY INITIATIVE

- **For veterinary professionals, establish:**
 - Inclusive education opportunities
 - Representative leadership and mentorship opportunities
 - Diverse entrepreneurship opportunities
- **For pet parents/families, establish:**
 - Inclusive education on spectrum of care
 - Accessible and representative care
 - Higher retention of pets in homes

Thank you from the team!



CHAPTER VIII

VETERINARY INCLUSION AND INTERSECTIONALITY INITIATIVE

Weekly Community Conversations

#ThanksToMaddie

every Monday, 11am PT (2pm ET)



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 Maddie's
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