



Past Recordings on Maddie's Pet Forum:

• https://forum.maddiesfund.org/communityconversations

This Meeting's Recording:

- This Meeting's Recording on Maddie's Pet Forum: https://Maddies.fund/ShelterRescueSupportCall5222
- Maddie's Fund Box Link to Recording File: https://maddiesfund.box.com/s/xhhoiz64t7xx9pfellxunbd4mwc2el87

Monday Meeting Registration Link (for shelter staff and committed volunteers)

- https://maddies.fund/Register ShelterRescueSupport
- https://us02web.zoom.us/meeting/register/tZUqc-6spj0jHtES3GWxrpaG6L3HcbMh dCu

Friday Meeting Registration Page

- https://maddies.fund/Register AWLeadershipRoundup
- https://us02web.zoom.us/meeting/register/tZEud-2orzMrHtLTuNo0GbrSNeCQlQkdWKAp

170 Attendees

Agenda

- Host: Bobby Mann, Chief Programs Officer, Humane Rescue Alliance (HRA)
 bmann@humanerescuealliance.org
- Question of the Day: Please share a recent big win at your organization.
- National Updates and Resource Links:
 - Job Alikes: https://www.humananimalsupportservices.org/working-groups-job-alikes/
 - Human Animal Support Services Focus on Felines Job-Alike (peer group):
 https://www.humananimalsupportservices.org/working-groups-job-alikes/
 - Thank you to Expo participants!
 - Maddie's Fund Monthly Giveaways! Enter here for a chance to win CA\$H in a random drawing. Open to all who are watching live or on-demand! Be sure to enter each week you attend! https://www.maddiesfund.org/monday-community-conversations-may22-giveaway.htm





- For people interested in Buy Nothing: https://bnponfb.org/find-a-group/ There's an app now but many groups still use Facebook.
- This is an awesome old dog marketing campaign:
 https://www.riverfronttimes.com/stlouis/adopt-a-grown-ass-adult-dog-apa-of-st-louis-urges/
- Maddie's Pet Assistant is a mobile app that provides health and behavioral advice based on adopter/foster answers to survey questions https://pethealth.force.com/petassistant/s/.

Session One:

Lindsay Hamrick, CPDT and Director of Shelter Outreach & Engagement for the HSUS, will discuss the challenges with restricting shelter pets from living in homes with resident pets and how this impacts length of stay. She'll highlight how to better support potential adopters in slowly and safely introducing shelter pets into their homes so that pets can leave more quickly. Tips in this presentation can also apply to owners who are struggling with conflict between resident pets in an effort to keep pets in their existing homes when possible. This presentation will not focus on severe dog-dog aggression or pets with a history of seriously harming other animals.

Lindsay Hamrick, CPDT and Director of Shelter Outreach & Engagement for the HSUS https://humanepro.org/authors/lindsay-hamrick-cawa-cpdt-ka

Integrating shelter animals into homes with pets:

https://humanepro.org/expo/sessions/integrating-shelter-animals-homes-pets-0

No pets, no kids, no problem! Why your harder-to-place pets don't need to languish in the shelter: <a href="https://chewonthis.maddiesfund.org/2019/09/no-pets-no-kids-no-problem-why-your-harder-to-place-pets-dont-need-to-languish-in-the-place-pet

shelter/?fbclid=IwAR12RZv92PX_Fw58zurk4GDybKj8Y6Am6lpAgSp8_7hZKwHq-8oMjfTgWrE





Step 1: In-shelter support and training

BEHAVIOR TRACKING

- What is the pet's history really (if they have one).
- Remove policies that say pets who didn't get along with one animal can't live with any animals.
- Track reactivity objectively in the shelter environment.
- Consult with a veterinarian regarding the use of medications.

TRAINING

- Crate training/crate in kennel (dogs)
- "Look" and/or "Come" for treats (cats and dogs)

EQUIPMENT

- Train to a basket muzzle (dogs)
- Train to a gentle leader (dogs)
- Desensitize to dragging a leash

HOUSING

- Minimize the frequency of unmanaged animal reactivity in shelter.
- Take advantage of opportunities to teach a "look" command when other animals are near.

CHAT

10:52:16 From Sarah Welch to Everyone:

OMgoodness! They're adorable! You're doing a great job!

10:54:19 From SUSAN AUSTIN to Everyone:

GOOD MORNING!!!

10:55:04 From Alex Hedgecock to Everyone:

Thanks, lol It's my favorite part of the job

10:56:20 From Amber Freiwald, Maddie's to Everyone:

Hello, welcome all! If you're new to this call let us know who you are and where you're from.

10:57:58 From Ashley Rodriguez to Everyone:

Good Morning Everyone!

10:58:06 From Ann Valentine to Everyone:

Please send good wishes to Wichita, KS. Hit by a tornado overnight. Our shelter had tagged a dog from their shelter, and so far, they are not responding. Best thoughts to that community! 10:58:30 From Ashley Rodriguez to Everyone:

Oh no! Prayers <3

10:59:23 From Sarah Welch to Everyone:

There's another chance for severe weather today too.

10:59:35 From Laney Nee to Everyone:





good morning from the Animal Rescue League of Boston

10:59:36 From Nancy Cullins to Everyone:

They are just an hour north of us

11:00:02 From Amber Freiwald, Maddie's to Everyone:

What is your big win right now?

11:00:31 From Nancy Cullins to Everyone:

Just hosted my first fund raiser and it went really well

11:01:03 From Tracy Hanson to Everyone:

Our advanced medical case kitten will be getting his hind leg amputation surgery next Monday morning and we've raised donations for half of what our goal is for his medical bills and after care!

11:01:04 From Amber Freiwald, Maddie's to Everyone:

Hi all, please share with us your most recent big win at your organization!

11:01:14 From Amanda Gray to Everyone:

We gained another transport partner and were able to transport 42 cats to other rescues last month! This allows us to rescue more street kitties and get them a chance

11:01:15 From Irene Chansawang to Everyone:

Great job, Nancy! Just curious what the fundraiser was (event, online drive, etc.)

11:01:22 From Jess Roper to Everyone:

My big win: I LOVE my work team and there's nothing better than that \bigcirc

11:01:24 From Danielle Bays to Everyone:

Maryland banned declawing!

11:01:31 From Rachel Duncan to Everyone:

awwww!!!! so cute!

11:01:38 From Alison Gibson (she/her) to Everyone:

wow look at those ears!!

11:01:42 From Ashley Rodriguez to Everyone:

We have a vaccination and microchip event coming up next week and we have finally gone all digital!! Hoping we can help our community a little more this time around.

11:01:53 From Ashley Rodriguez to Everyone:

Cute!!!

11:01:57 From Maria Saucedo - PFL to Everyone:

bunnies!!

11:01:58 From Lindsay Hamrick to Everyone:

cuteness aggression!!!

11:02:06 From Amber Freiwald, Maddie's to Everyone:

LOTS OF LITTLE WINS! <3

11:02:10 From Jess Roper to Everyone:

Bunny!!!!

11:02:37 From Irene Chansawang to Everyone:



american pets alive!

I am helping rehome a kitten that a friend found at the mall!

11:02:44 From Amber Freiwald, Maddie's to Everyone:

This meeting is being recorded. Find past recordings and links from the chat within 24 hours on Maddie's Pet Forum: https://forum.maddiesfund.org/communityconversations.

11:02:59 From Alison Gibson (she/her) to Everyone:

Irene! How cool!

11:03:17 From Hilary Shurtleff to Everyone:

YASSSSS!!!!!!!

11:03:19 From Kristen Lewis to Everyone:

That is so exciting!

11:03:19 From Mary Flores to Everyone:

Good Morning from Sol Dog Lodge in Tucson! We found a home in NM for a sighthound mix that had been with us for months. He had "issues", but his new Momma loves him!

11:03:53 From Bobby Mann to Everyone:

https://www.humananimalsupportservices.org/working-groups-job-alikes/

11:03:56 From SUSAN AUSTIN to Everyone:

We saved all but one in a litter of 8 parvo pups!

11:04:03 From Amber Freiwald, Maddie's to Everyone:

Hi all, please share with us your most recent big win at your organization!

11:04:41 From Amber Freiwald, Maddie's to Everyone:

and, if you're new to this call let us know who you are and where you're from in this chat



11:04:51 From Irene Chansawang to Everyone:

Thanks @alison! Fills my heart.

11:05:36 From Maria Saucedo - PFL to Everyone:

I'm Maria Saucedo, the Pets for Life GIS Analyst at HSUS. This is my first time checking out this call! I also love my Buy Nothing group:)

11:05:45 From Danielle Bays to Everyone:

I love the Buy Nothing Facebook group too!

11:06:00 From Amber Freiwald, Maddie's to Everyone:

Buy Nothing has been so popular that it has started its own app off Facebook <3

11:06:18 From Maria Saucedo - PFL to Everyone:

I got tons of supplies from my neighbors from Buy Nothing. And arranged doggy playdates 11:06:53 From Lindsay Hamrick to Everyone:

Maria = mapping genius!!!

11:07:18 From Alison Gibson (she/her) to Everyone:

thanks for the Buy Nothing group - looking for a playpen for 6 new kittens 🚭 and that's a great suggestion!

11:07:19 From Mary Ellen Houghtaling to Everyone:

We are trying our hardest to increase fosters in our rescue - Lifeline Puppy rescue in CO.





This will allow us to rescue more puppies up from New Mexico. Many of our affiliates there have and will have to evacuate due to the fires in the upcoming days.

11:07:28 From Amber Freiwald, Maddie's to Everyone:

also try the Freebie Alerts app!! (pulls free things from offer up, marketplace, next door, etc.) Re-using is a passion!!

11:07:46 From Amanda Gray to Everyone:

joining this magical group now

11:08:09 From Lindsay Damron to Everyone:

YES! We need Data!!

11:08:14 From Sarah Welch to Everyone:

Yes! Nicely put! Thank you, Maria, for your hard work!

11:08:17 From Kristen Lewis to Everyone: I'm new to this call, but I've been listening to some of the recordings. I'm the Director of Donor Relations at Charleston Animal Society and I'm currently taking the Shelter Management Program at University of the Pacific. I'm just really excited to learn from you all and started off Monday great by learning that a grouchy cat that I've been socializing with was adopted over the weekend.

11:08:22 From Alison Gibson (she/her) to Everyone:

Thanks Amber!

11:08:38 From Alison Gibson (she/her) to Everyone:

Welcome Kristen!

11:09:14 From Irene Chansawang to Everyone:

Maddie's Fund Monthly Giveaways! Enter here for a chance to win CA\$H in a random drawing: https://www.maddiesfund.org/monday-community-conversations-may22-giveaway.htm 11:09:18 From Maria Saucedo - PFL to Everyone:

For people interested in Buy Nothing: https://bnponfb.org/find-a-group/ There's an app now but many groups still use Facebook

11:09:23 From Sharon @MaddieFund to Everyone:

for those new to this call - how did you find out about it?

11:09:54 From Kristen Lewis to Everyone:

A coworker told me about it a few months ago.

11:10:24 From Mary Ellen Houghtaling to Everyone:

New to call as well. On Maddie's fund site

11:10:31 From Maria Saucedo - PFL to Everyone:

I think I randomly stumbled upon the call on the Maddie's website?

11:10:33 From Nancy Cullins to Everyone:

My ACO told me to join

11:10:36 From Danielle Bays to Everyone:

It was wonderful at Expo to see in person so many of my fellow HASS focus on felines working group members. The WG has been such a great experience

11:10:37 From angela wacker to Everyone:



american pets alive!

Maddie's

11:10:39 From SUSAN AUSTIN to Everyone:

On Maddie's website.

11:10:44 From Lindsay Damron to Everyone:

I was researching grants and found Maddie's Fund and then found the links for the calls

11:10:56 From Kim Clonch to Everyone:

Coworker at Best Friends:)

11:10:58 From Alison Gibson (she/her) to Everyone:

Thanks Maria!

11:11:04 From Amanda Gray to Everyone:

maybe market it on Petfinder?

11:11:08 From Roy Williams to Everyone:

My OPS vice president told me about it, first call today. (SPCA of Texas)

11:11:12 From Suzette Moschetti to Everyone:

Cornell University

11:11:26 From Christine Colvin to Everyone:

Recommended by coworkers

11:11:32 From Bonnie Macdonald to Everyone:

Hey - new here too. Found out about it on Maddie's Fund. We are participating in the We Foster Challenge for first time. Discovering lots of resources!

11:12:18 From Alex Hedgecock to Everyone:

I found this through the HSUS website, and I spread news via word of mouth to my customers and my network

11:12:34 From Sharon @MaddieFund to Everyone:

Thank you @Alex

11:12:46 From Amber Freiwald, Maddie's to Everyone:

Lindsay Hamrick, CPDT and Director of Shelter Outreach & Engagement for the HSUS https://humanepro.org/authors/lindsay-hamrick-cawa-cpdt-ka

11:15:17 From Bobby Mann to Everyone:

Thank you for framing this <3

11:16:11 From Alex Hedgecock to Everyone:

By restriction do you mean special vetting for animals with special needs?

11:16:22 From Amber Freiwald, Maddie's to Everyone:

teach us boredom!!!! yes!!!

11:16:54 From Peter Wolf to Everyone:

"How to teach your pets to see other pets as furniture."

11:18:49 From Alex Hedgecock to Everyone:

We have 4 dogs 3 cats and 35 rabbits lol

11:20:17 From Amanda Gray to Everyone:

We post all animals everywhere. As a small foster-based rescue, we have no difference in





how we market highly adoptable or shy cats

11:20:33 From Bobby Mann to Everyone:

we should find all the first time speakers from expo and invite them

11:20:39 From Bobby Mann to Everyone:

and then do the same for best friends

11:21:08 From Maria Saucedo - PFL to Everyone:

There's an Expo Facebook page I think where that could be posted

11:21:45 From Amber Freiwald, Maddie's to Everyone:

Great idea @Maria!

11:22:59 From Jess Roper to Everyone:

In my experience, most adopters without other pets still expect that their pet will interact with other animals

11:24:31 From Alex Hedgecock to Everyone:

I worry that the pet restrictions in the rabbit rescue community reduces adoptability. I'm working on solutions now.

11:25:00 From Amanda Gray to Everyone:

lol well said! good point. the exact match matters!

11:25:16 From PJ Rosch to Everyone:

Omg, I love the quote "the other dog was an asshole" I literally laughed out loud

11:25:36 From Jess Roper to Everyone:

Environment is everything!

11:25:54 From Kelly Duer to Everyone:

I love this conversation. My question is about the apparent lack of adopters for pets that are restricted. If about 25% of Americans don't have other pets, that is over 80 million people. Do you think part of the issue may also be how we market some pets who have restrictions?

11:26:59 From Jess Roper to Everyone:

@Kelly, I think marketing is part of it, but a lot of adopters I've worked with who had no other pets still, for instance, wanted to bring their new pet to family gatherings with other pets, anticipated living with or visiting friends/family with other pets, or want to take their pet to social settings like a group hike, dog park, brewery, etc.

11:27:07 From Sharon @MaddieFund to Everyone:

Yes, Kelly Duer - we have to extend our marketing to include the "entire" community. Get word out of our own bubble

11:27:58 From Sharon @MaddieFund to Everyone:

Yes @Jess Roper - that is so true. As they see them as family members

11:28:59 From Maria Saucedo - PFL to Everyone:

This is an awesome old dog marketing campaign:

https://www.riverfronttimes.com/stlouis/adopt-a-grown-ass-adult-dog-apa-of-st-louis-urges/

11:31:31 From Jess Roper to Everyone:

Love this!!!!





11:34:44 From Tracy Hanson to Everyone:

how can this be scaled down to 100% foster based rescues who have cats that "don't get along with others" or we don't know their past and are trying to figure out does this animal in fact need to be only cat home or are there steps like these that we can have our fosters implement and work on? for example we have a litter of 5 juvenile cats who weren't socialized in that delicate time frame so they've been in foster home since November and foster can't even pet or touch 4 of 5 of them. how do we help these kitties so they can be adopted?

11:34:49 From Kim White to Everyone:

Our gentle leader (Halti brand) was the only thing that kept my huge block head dog, Annie, from pulling me off my feet

11:35:02 From Irene Chansawang to Everyone:

I love the gentle leader, too! Worked great on my first dog who was 80 lb.

11:35:10 From Alex Hedgecock to Everyone:

I have been working on a design to reduce the cost of animal shelter buildings, increase sustainability and increase the animals access to the outdoors and to each other for socialization. Its less effective in urban environments unfortunately. I'm still working through some kinks in the design.

11:35:25 From Amber Freiwald, Maddie's to Everyone:

You can access the recording from this call on Maddie's Pet Forum:

https://Maddies.fund/ShelterRescueSupportCall5222

11:35:54 From Irene Chansawang to Everyone:

If you just joined, don't forget to enter for a chance to win money from Maddie's Fund! Fill in the contest entry form here: https://www.maddiesfund.org/monday-community-conversations-may22-giveaway.htm. Open to all who are watching live or on-demand! Be sure to enter each week you attend!

11:36:32 From Hilary Shurtleff to Everyone:

Yes; Bios vs. Adoption/Foster counseling!

11:40:32 From Bobby Mann to Everyone:

@Tracy Hanson - I would HIGHLY encourage joining the Human Animal Support Services - Focus on Felines Job-Alike (peer group): https://www.humananimalsupportservices.org/working-groups-job-alikes/

11:42:46 From Kirsten Lindsay to Everyone:

Love this, are we going to have slides available to look at afterwards.

11:43:20 From Jess Roper to Everyone:

I wish everyone handling adoptions would watch this presentation, this is SUCH valuable information. Thank you, Lindsay!

11:43:48 From Carley Faughn, BFAS to Everyone:

Agreed Jess

11:43:50 From Katie Corbett to Everyone:

I was thinking the same, Kirsten. Would love to have access to the slides for future



american pets alive!

reference.

11:44:01 From Alex Hedgecock to Everyone:

My longest transition was a Bengal rehome and she took 2 weeks. I thought I was going to die from repeated anxiety attacks lol

11:45:58 From Maria Saucedo - PFL to Everyone:

that would have been a lifesaver with one of my fosters last year

11:46:18 From Parker May, Atlanta Humane to Everyone:

That's a very interesting idea to have volunteers continue to assist post-adoption! 11:46:18 From Jess Roper to Everyone:

I also love this focus on adoption support. If we want to place more animals, we have to dedicate resources to helping adopters succeed. Using volunteers to help is a super smart idea. 11:46:23 From Amber Freiwald, Maddie's to Everyone:

@katie we can make these slides available on Maddie's Pet Forum later today here: https://Maddies.fund/ShelterRescueSupportCall5222

11:46:35 From Amber Freiwald, Maddie's to Everyone:

(with the recording)

11:47:00 From Amber Freiwald, Maddie's to Everyone:

@kirsten - yes! can do~ 🙂

11:47:01 From Carley Faughn, BFAS to Everyone:

Thanks Amber

11:47:10 From Katie Corbett to Everyone:

Thank you, Amber!

11:47:22 From Nancy Macintosh to Everyone:

How can I send this presentation to our shelter manager?

11:48:34 From Nancy Macintosh to Everyone:

Just saw the message above!

11:49:14 From Alison Gibson (she/her) to Everyone:

@Nancy - share this link for the recording and a copy of the slides -- Maddie's Pet Forum (recording ready later today) https://Maddies.fund/ShelterRescueSupportCall5222

11:49:42 From Nancy Macintosh to Everyone:

thank you!

11:49:53 From SUSAN AUSTIN to Everyone:

Awesome presentation!

11:51:06 From Jenna Youngs to Everyone:

Very helpful information, thank you!!

11:51:18 From Heather Hall to Everyone:

One of the things that I love most about advocating for all this "work" supporting adopters is that it models a standard of care that has ripple effects beyond the individual families.

11:51:18 From Lindsay Hamrick to Everyone:

PDF of the presentation





11:51:20 From PJ Rosch to Everyone:

I am sharing this with my senior team

11:51:28 From Lindsay Hamrick to Everyone:

Handout for intros - https://eshow.sfo2.digitaloceanspaces.com/3C054597-15EE-EB11-80C1-001B21D7CC11/3F054597-15EE-EB11-80C1-

001B21D7CC11/handouts/2022325101616_1fcc1575b01f6bff2e3d583ff3ca9ee9.pdf?X-Amz-

Algorithm=AWS4-HMAC-SHA256&X-Amz-Date=20220502T145518Z&X-Amz-

SignedHeaders=host&X-Amz-Expires=216000&X-Amz-

 $\label{lem:condition} Credential = Z47A72OCGRBAWW2ZSHFC\%2F20220502\%2Fsfo2\%2Fs3\%2Faws4_request \& X-Amz-Signature = 9cbfc0350697ada33330322ab74955704deb1dad2311efbb3ae03eff1ced3751$

11:51:56 From Kirsten Lindsay to Everyone:

awesome

11:52:01 From Jennifer Brehler to Everyone:

Wonderful presentation Lindsay! can't wait to share with our employee & volunteer team! 11:52:03 From Amber Freiwald, Maddie's to Everyone:

Hi all, We will make these slides and recording available on Maddie's Pet Forum here:

https://Maddies.fund/ShelterRescueSupportCall5222

11:52:15 From Audrey Shoemaker to Everyone:

Great presentation! Hi, Dr. Carley!

11:52:58 From Susan Ellis to Everyone:

Great presentation, Lindsay! You should go on a comedy tour as well. So witty.

11:54:02 From Kelly Duer to Everyone:

This one is about marketing and adoption counseling, and ensuring transparency with adopters and fosters https://www.youtube.com/watch?v=Fnx9WAwnSfA&t=23s 11:54:39 From Susan DiMeo to Everyone:

Awesome presentation Lindsay! I will be sharing your handouts with our team. Thank you! 11:55:08 From Kelly Duer to Everyone:

No pets, no kids, no problem! Why your harder-to-place pets don't need to languish in the shelter: https://chewonthis.maddiesfund.org/2019/09/no-pets-no-kids-no-problem-why-your-harder-to-place-pets-dont-need-to-languish-in-the-

shelter/?fbclid=IwAR12RZv92PX_Fw58zurk4GDybKj8Y6Am6lpAgSp8_7hZKwHq-8oMjfTgWrE 11:55:13 From Kim White to Everyone:

Doesn't Maddie's Pet Assistant offer surveys for adopters/fosters?

11:55:39 From Parker May, Atlanta Humane to Everyone:

We have a welcome series of emails that automatically go out at set points (1 week, 2 weeks, etc.) that includes resources and things to know at each point!

11:55:41 From Tracy McQuarrie to Everyone:

Love the survey idea Bobby

11:55:50 From Jess Roper to Everyone:

I always try to create a relationship of trust with each adopter so that they will feel





comfortable reaching out later if they need help (whether it's after a day or 10 years later) 11:55:59 From Amber Freiwald, Maddie's to Everyone:

@kim white - Maddie's Pet Assistant is a mobile app that provides health and behavioral advice based on adopter/foster answers to survey questions

11:56:15 From PJ Rosch to Everyone:

@Kim white yes, we use Maddie's pet asst and it is a great tool

11:56:28 From Amber Freiwald, Maddie's to Everyone:

@kim white: https://pethealth.force.com/petassistant/s/

11:56:39 From Sharon @MaddieFund to Everyone:

no video showing

11:57:13 From Alex Hedgecock to Everyone:

Should we be considering secondary school education programs? I know the American public needs a thorough education on animals in general and is probably the number one issue in the rabbit field much less any other domestic field

11:57:26 From Jess Roper to Everyone:

Purple Carrot!

11:57:29 From Jess Roper to Everyone:

Haha, my favorite:)

11:57:44 From Kelly Duer to Everyone:

Mine too! It's so good!

11:59:00 From Peter Wolf to Everyone:

Yes!

11:59:25 From Irene Chansawang to Everyone:

Remember to enter for a chance to win money from Maddie's Fund! Complete the entry form here: https://www.maddiesfund.org/monday-community-conversations-may22-giveaway.htm. Open to all who are watching live or on-demand! Be sure to enter each week you attend!

11:59:26 From Jesse Oldham to Everyone:

I assure you my cats have upgrade requests as well, but oh well.

11:59:27 From Jess Roper to Everyone:

Thank you!!!!!!

11:59:39 From Carley Faughn, BFAS to Everyone:

Thanks Lindsay!

11:59:40 From Laura Baker to Everyone:

THANK YOU!

11:59:43 From Jesse Oldham to Everyone:

Thank you!

11:59:44 From Kristen Lewis to Everyone:

This was great! Thank you!

11:59:53 From angela wacker to Everyone:





wonderful. thanks
12:00:07 From Amber Freiwald, Maddie's to Everyone:
https://Maddies.fund/ShelterRescueSupportCall5222