



VOLUNTEER ORIENTATION

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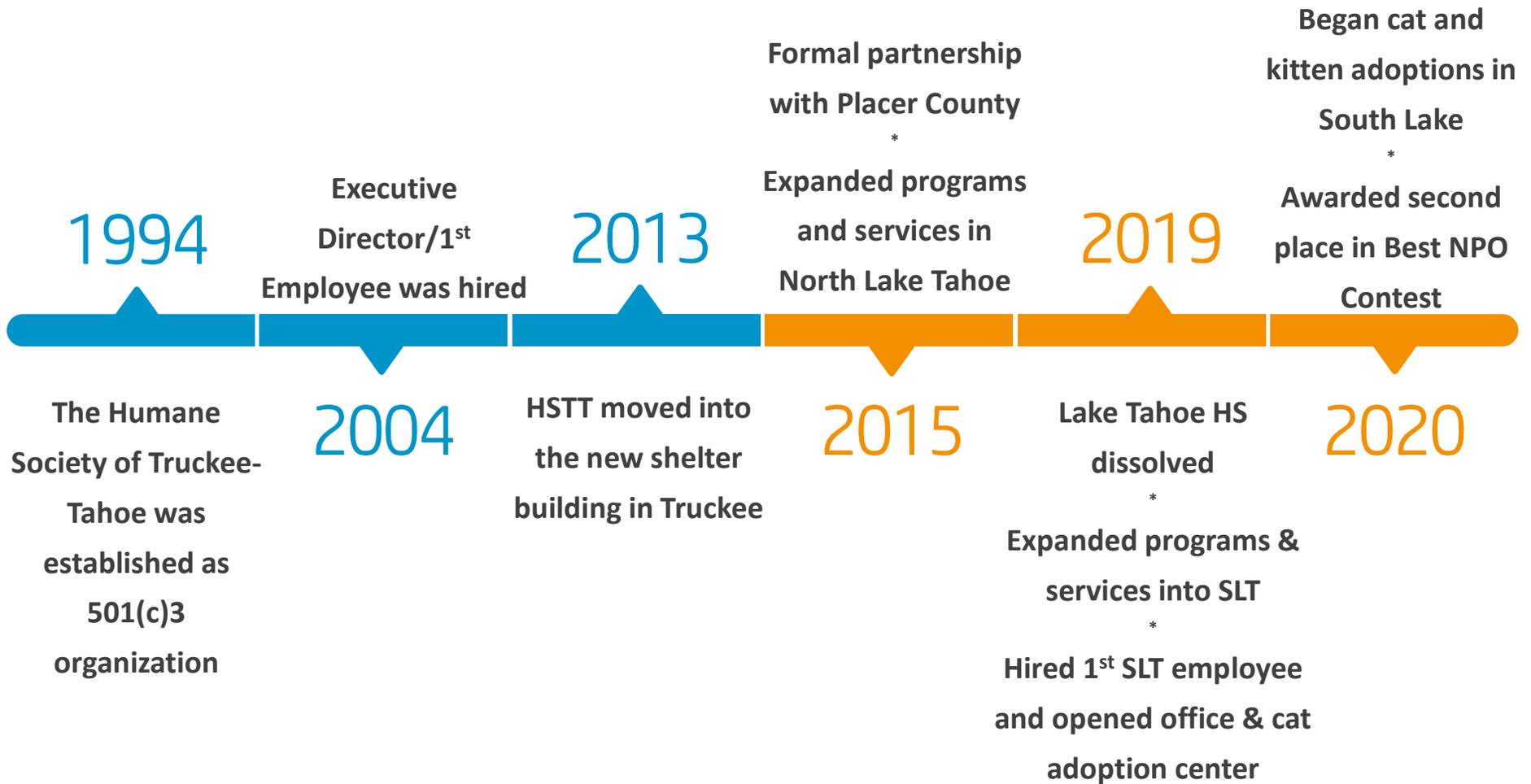
Our Mission

The Humane Society of Truckee-Tahoe is dedicated to saving and improving the lives of pets through adoption, community spay/neuter and humane education programs.



HUMANE SOCIETY
OF TRUCKEE-TAHOE

HSTT Timeline





Operations

We accomplish our work through partnerships with Truckee AS and Eastern Placer County AS. We take in 100% of the animals that are found as strays or turned into Truckee AS and Eastern Placer County AS.

Owner Surrender Services:

Truckee: Dogs \$75, Cats \$44

Eastern Placer County: Dog or Cat \$48

65% of the animals we receive are transferred from other shelters. 35% come from Truckee and Eastern Placer County.

HSTT finds homes for 100% of the treatable and adoptable pets we receive. We have a 99% live release rate.

HSTT provides programs and services in Truckee, Lake Tahoe and Sierra County (just under 2000 square miles).

We have 13 paid employees and several hundred volunteers that help monthly.

HSTT's income is achieved through donations, grants, fundraising events, program fees and merchandise sales.



PROGRAMS AND SERVICES

HSTT is committed to being an active and responsible member of our community. To support this commitment, we have many programs and services that provide community outreach, support and education.

“We have a responsibility to provide a voice to the voiceless, to spread the word, and most importantly, to lead by example.”

Saryta Rodriguez



Community Programs and Services



Adoptions

HSTT primarily focuses on adopting dogs and cats to permanent homes. We also place other small domesticated mammals from time to time. Pets are altered, vaccinated and microchipped.



Pet Assisted Therapy

The human-animal bond has been proven to improve the health and wellbeing of people. PAT programs include, visiting patients in the hospital, schools, RUFF Program, Sierra Community House, high school finals and midterms and community support when needed.



Humane Education

HSTT participates in educational opportunities whenever possible including, Pet Pals, field trips, scout programs, Edventure summer camp, Animal Advocates service club, an adult speaker series and a number of events.



Outreach Programs

HSTT operates many programs targeted at helping pets and their owners. We offer, spay/neuter programs, vaccine clinics, medical assistance, community cat program, Pet Pantry program and a pet loss support group.



343 CSN surgeries
saving the community
\$92,445



15 clients assisted with
unexpected medical
expenses



Just under \$4000 in
medical grants
provided



Average grant \$265



Pet pantry – distribution sites
giving away thousands of lbs
of food, litter and pet supplies

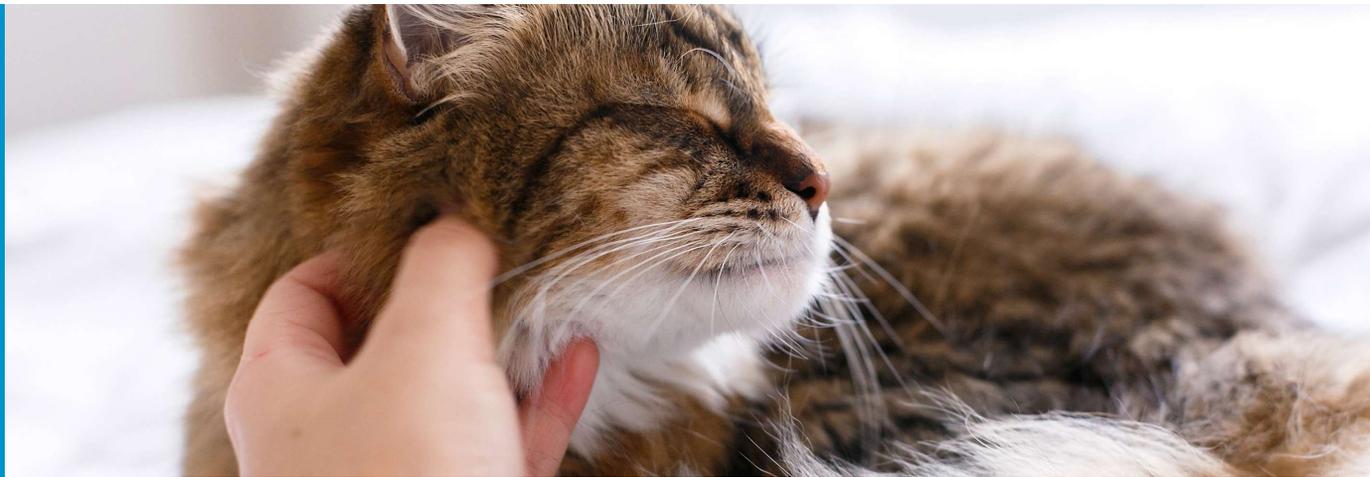
2021 Community Pet Care Assistance

VOLUNTEER PROGRAMMING

Saving and improving the lives of homeless pets is made possible because of the vast network of generous volunteers. You provide support at the shelter, at numerous events, through growing humane education programs and through pet assisted therapy programs. In return, volunteer programs offer great learning opportunities, socialization and fun in an environment with one overarching goal: to help homeless pets in need.

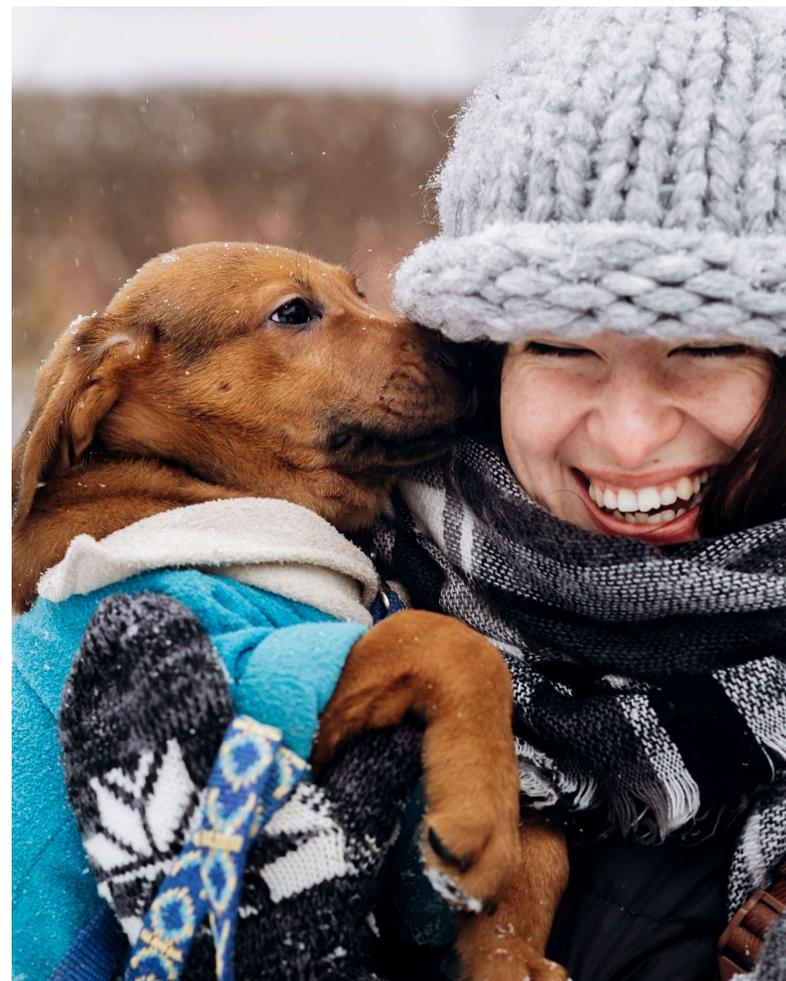
“Volunteers do not necessarily have the time; they just have the heart.”

Elizabeth Andre



Volunteers at a glance

- 200 or more active volunteers monthly
- More than 1000 unique volunteers annually
- More than 35% of our volunteers are under 18yrs of age



Volunteer Programs and Training



Dog Walker/Socializer

This is a **two-part** training. The first part of training is approximately 1hr and 15min and consists of safety and cleanliness protocols. The second step is a supervised first walk with the Foster & Volunteer Programs Manager.



Cat Socializer

The training class is 45min long and consists of safety and cleanliness protocols.



Fostering

Temporary care for pets that cannot be housed at the shelter. We give you all of the supplies needed. Foster training is required before taking an animal home. There is also a separate application to fill out.



Humane Education

We are always looking for more humane educators to help with presentations at our local schools.



Events = Community Awareness

Event examples include: Brews, Jazz and Funk and Black Tie and Tails gala.



Pet Assisted Therapy Programs

Dogs must be owned, at least 1yr of age, altered, physically and behaviorally screened and up-to-date on their shots. Certification is needed to participate. There are several different certifications that qualify depending on the program you want to get involved with.

Volunteer Policies and Guidelines

01

Volunteer Commitment

In order to work directly with our animals, there is a minimum volunteer commitment of 2 hours per month for at least 6 months.

02

Volunteer Ages

Children 8-15yrs old must be supervised by a parent or guardian at ALL times. There are no exceptions to this policy. Teenagers 16-17yrs old may volunteer without an adult but certain conditions apply.

03

Animal Bites

If a volunteer has sustained more than 2 bites from shelter pets, HSTT staff will take measures to make modifications to the volunteer's involvement.

04

Volunteer and Foster Adoptions

Volunteers and fosters can adopt, but must go through the proper channels. Fosters are given first consideration for adopting their foster pet.

05

Shelter Hours and Entrance

The shelter is open to volunteers 7 days a week. Volunteer hours are Monday-Saturday 10am-6pm and Sunday 10am-5pm. Volunteers must park in the back of the building and enter in through the back door.

06

Volunteer Shelter Uniform

If you are volunteering at the shelter with the animals you must wear your HSTT nametag, an HSTT apron and closed-toe/closed-heel shoes at all times (no exceptions).

07

Dress Code

Only wear clothing that is considered appropriate for interacting with people of all ages. No profanity, or offensive words or images. Wear clothing that appropriately covers your body.

08

Volunteer Service

Please remember you are a representative of HSTT when you're volunteering in our shelter and events. HSTT staff reserves the right to discontinue your volunteer service at our discretion or ask you to complete more training or take a refresher training.

Shelter COVID Protocols

General Shelter Rules

- Masks are recommended, but not required indoors for those that are fully vaccinated. Masks indoors, must be worn if you are not vaccinated
- Wash hands frequently or apply hand sanitizer in between all animal interactions, before you begin volunteering and before you leave
- If you are feeling ill, have COVID symptoms or have been in contact with someone that has tested positive in the last 14 days, please stay home

Volunteer Hours

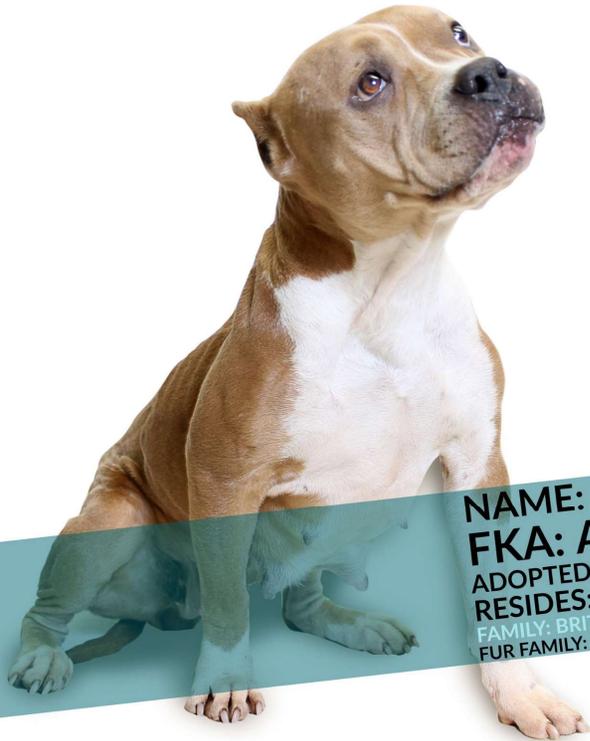
- Monday-Saturday 10am-6pm, Sunday and holidays 10am-5pm
- No dog volunteers from 3:30-4pm each day due to feeding

Other

- Check with staff for other projects, like filling kongs (if you'd like to do more)



Meet Leana ... aka Angel



NAME: LEANA
FKA: ANGEL
ADOPTED: NOV 2016
RESIDES: TRUCKEE
FAMILY: BRITTANY & MATT
FUR FAMILY: TYSON & DIEGO



An unforgettable story of a stray who beat all odds. Leana was abandoned, shot and left for dead in the cold Tahoe winter. Alone, hungry and hurt, she was found by a good Samaritan and brought to HSTT where she won over staff and volunteers alike. She is now a certified therapy dog providing love, comfort and most importantly, hope to people in need. Here is her story, [2018 Black Tie & Tails Gala Angel Video](#)

Facts and Statistics

25% of the dogs who enter animal shelters are purebred (© HSUS).

Less than 7% of pets are turned in due to health or behavioral problems (© National Council on Pet Population Study and Policy).

10% of animals received by shelters have been altered prior to intake (© ASPCA).

In four years one female cat and her offspring can produce 2,880 cats.

If 1 out of every 5 people who buy their pets from a breeder or pet store, instead chose to adopt, the homeless animal population would be **eliminated!**



THANK YOU!



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