******PM 5.6**

**PET RESOURCE CENTER**

Section: 5: Outreach Operations

As part of its commitment to reducing the demand for sheltering services, and increasing the quality of life for pets in the community, Memphis Animal Services has created a Pet Resource Center utilizing a variety of resources to keep pets out of the shelter and in private homes (both owned and stray).

The MAS Pet Resource Center provides the following services to the community as alternatives to shelter surrender:

* Pet food
* Spay/Neuter
* Doghouse
* Minor fence repair
* Behavior & training
* Veterinary care
* Pet deposits/pet fees for housing
* Caring for a found pet
* Finding the owner of a found pet
* Keeping a found pet if no owner is found
* Finding a new home for your pet or a found pet

Citizens from throughout Shelby County (excluding Germantown, Bartlett & Collierville) can request assistance by completing an online request form located at <https://www.memphistn.gov/animal-services/i-need-help-with-my-pet/> or <https://www.memphistn.gov/animal-services/i-found-a-pet/>.

The Pet Resource Center is staffed Monday-Friday by three full-time Pet Resource Specialists and one part-time Pet Resource Specialist who review and responded to request for assistance. It is supported by 545-COPS dispatchers who enter emergency requests (confined strays and urgent medical or behavioral surrender requests) into the police computer aided dispatch system (CAD), which is viewed by the PRC team through the Netviewer software platform.